



Terms and Conditions.

TSB Pick and Protect Home Insurance £30 gift card when you purchase combined buildings and contents.

Please print this document so you have a copy of all the important information relating to this offer.

TSB are working with Affinion to make sure you receive the best service in relation to the fulfilment of the £30 gift card offer, to enable this your contact details and confirmation of your eligibility will be passed to Affinion.

You're eligible for this special offer if you:

1. Are a new TSB Pick and Protect Home Insurance customer.
2. Are aged 16 or over and resident in England, Scotland, Wales or Northern Ireland.
3. Get a quote for TSB Pick and Protect Home Insurance cover online, in a TSB branch or by telephone between 3 June and 5 August 2019 inclusive.
4. Get a quote that includes both Buildings and Contents cover.
5. Take out the policy within 90 calendar days or, if you're applying for a new TSB Mortgage you'll have 180 calendar days from the date of your quote.

You're not eligible for this special offer if:

1. You're an existing TSB Pick and Protect Home Insurance customer with Buildings and/or Contents cover already.
2. You amend your quote after 5 August 2019, but before you take out the policy.
3. You cancel your policy within 60 calendar days of taking out the policy.

If you get a quote on or before 5 August 2019, you'll still be eligible if you take out the policy within 90 calendar days or, if you're applying for a new TSB Mortgage you'll have 180 calendar days from the date of your quote. If you amend your quote after 5 August 2019, you won't be eligible for this special offer.

What happens if you cancel your policy?

If you cancel your policy during the first 60 days of the policy, you will no longer be eligible for your £30 gift card.

How to claim your gift card.

1. The email address of the first policy holder listed on your policy will receive an email no later than 70 days after the policy begins.
2. In that email, you will have the option to select a gift card with one of four merchants: You can use your gift card online with Amazon, Argos and Marks & Spencer or in store with Argos, Marks & Spencer or Tesco.
3. You'll need to select your merchant within 90 days of receipt of our first email. If you don't select your preferred merchant within 90 days, our special offer will lapse.
4. Once you select your gift card you will receive another email advising you of your gift card code, which you will then be able to use instantly.

If you do not have an email address or internet access.

1. You will be asked to select your preferred merchant when taking out the policy either over the phone or in branch.
2. You will then be sent your gift card to your insured address.
3. This will be sent after 70 days of the policy being active.

What to do if you need help claiming your gift card.

Our Partners in branch are here to help with any queries you may have.