



TSB current account Refer a Friend Offer - Terms and Conditions

By taking part in this offer, you agree to these terms and conditions. Please take time to read them as they contain important information.

1. Who can apply

If you're an existing TSB current account customer (the referrer):

- 1.1 Your TSB current account must be open at the time the reward is paid.
- 1.2 You can refer up to five friends per tax year
- 1.3 Your account must not have any active blocks on it.

If you've been referred by an existing TSB current account customer (the referee):

- 1.4 You must be 18 or over and a UK resident.
- 1.5 You must not already have a current account with TSB at the time of referral.
- 1.6 You must not have previously received an incentive for switching an account to TSB.
- 1.7 Account opening is subject to status and our assessment of your circumstances.

2. How to apply

If you're an existing TSB current account customer (the referrer):

- 2.1 Complete and submit the form on [tsb.co.uk/recommend](https://www.tsb.co.uk/recommend). By submitting the form, you confirm that the referee has agreed to be referred by you for this offer, so please check with them first to make sure they're happy to take part.
- 2.2 Once the form has been submitted, we'll give you a unique link that you can share with the referee. This link should only be shared with one referee.
- 2.3 You need to complete and submit a new form for each friend you want to refer.

If you've been referred by an existing TSB current account customer (the referee):

- 2.4 Apply for a Classic or Classic Plus account using the unique link you receive from the referrer. You should do this within 28 days of receiving the unique link.
- 2.5 Complete a full switch of your existing current account with another provider to TSB using the Current Account Switch Service within 28 days of opening your account. You can choose to switch your account to us when you apply for a Classic or Classic Plus account or after you've opened it.
- 2.6 Within 28 days of the switch completing, you must have a minimum of two active Direct Debits registered on your Classic or Classic Plus account and pay at least £500 into it.
- 2.7 The switch process takes seven working days.

3. Payment

- 3.1 If all of the conditions of this offer are met, we'll pay the reward payment to the referrer's and referee's accounts 28 days after the referee has completed their switch to TSB.
- 3.2 If the payment date is a non-working day, we'll make the payment on the next working day.
- 3.3 The referrer can receive up to five reward payments per tax year.

4. Important things about applying

- 4.1 We may change or withdraw this offer at any time. We'll publish details of any change or withdrawal at [tsb.co.uk](https://www.tsb.co.uk)

If you experience any issues in receiving your reward or feel that you have satisfied all conditions yet not been paid, please call us on **03459 758 758** (Lines open from 7am to 11pm, seven days a week).

If you'd like this in another format, such as large print, Braille or audio please ask in branch.

If you have a hearing or speech impairment you can contact us using Text Relay or Textphone on **0345 835 3852** (lines open from 7am to 8pm Monday to Friday, 9am to 2pm Saturdays).

Not all Telephone Banking services are available 24 hours, 7 days a week. Speak to a Partner for more information. Calls may be monitored or recorded. If you need to call us from abroad, or prefer not to use our **0345** number, you can also call us on **0203 284 1576**.

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