

About our overdrafts.

What is an overdraft?

An overdraft is where we lend you money when you wouldn't otherwise have enough to pay for something.

Overdrafts are not suitable for long term borrowing. If you require longer term borrowing, there are other credit products that may be more suitable for your needs.

What types of overdraft can you have?

We offer two types of overdraft:

1. **Arranged Overdraft** – this is when you ask us for an overdraft before you need the money. If we give you an arranged overdraft, we'll agree a certain limit with you. You can request an arranged overdraft by phone, by visiting your nearest branch or via internet banking.
2. **Unarranged Overdraft** – this is when we decide to lend you money to pay for something without you applying for an overdraft first. You're asking for an unarranged overdraft if you try to pay for something when there's not enough money in your account or you spend more than the agreed limit on your arranged overdraft.

What are the charges for using an overdraft?

We charge you interest when we lend you money using an overdraft. We'll tell you about any overdraft interest that you have to pay at least 14 days before we take the amount from your account. We'll also tell you when we take the amount from your account.

You can see our fees in our Banking Charges Guide. You can also find out our overdraft interest rates at [tsb.co.uk](https://www.tsb.co.uk), over the phone or in our branches.

What is the interest rate I will pay?

We charge an annual interest rate of 39.9% for arranged and unarranged overdrafts.

How does my overdraft compare?

A good way to compare the cost of our overdraft with other overdrafts or other ways of borrowing is to look at the APR. The APR shows the cost of borrowing over a year. Our representative APR is 39.9%. This is based on an assumed arranged overdraft of £1,200.

How much does my overdraft cost in pounds and pence?

As an example, if you borrow £500 it will cost you:

7 days £3.26	30 days £13.99	60 days £28.07
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This does not apply to Student and Graduate Accounts due to interest free amounts.

Use our overdraft cost calculator at [tsb.co.uk/current-accounts/overdrafts/](https://www.tsb.co.uk/current-accounts/overdrafts/) to find out exactly how much your overdraft will cost for different amounts and durations.

What happens if you don't have enough money to pay for something?

If you don't have enough money to pay for something, and we don't agree to give you an unarranged overdraft, you won't be able to make the payment (your payment will be refused due to lack of funds). You may be charged if you try to pay for something but don't have enough money. You can see what you'll be charged in our Banking Charges Guide.

Helpful tools

To find out if you are eligible for an arranged overdraft with TSB, please check our eligibility calculator on [tsb.co.uk](https://www.tsb.co.uk)

To see how much it would cost you to use an arranged or unarranged overdraft, please check our cost calculator on [tsb.co.uk](https://www.tsb.co.uk)

Can an overdraft impact my credit file?

The information on your credit file is used by a lender to help them decide whether to offer you credit and on what terms.

The way you manage your arranged or unarranged overdraft may affect your credit rating and your ability to borrow money in the future.

What if I want to reduce or remove my arranged overdraft?

You can reduce or remove your arranged overdraft at any time by calling us on **03459 758 758**, or by visiting one of our branches.

You can also remove your arranged overdraft using internet banking.

Text Alerts

Our range of text alerts is a great way to stay up-to-date with your account. Text alerts help you to manage your account, make sure you have enough money to make any payments, and avoid charges such as unarranged overdraft fees.

When you open a personal current account with us or give us a valid UK mobile number, you'll automatically be registered for certain text alerts. These include:

- An Arranged Overdraft Alert when you go into an arranged overdraft.
- A Near Limit Alert when you have £50 or less available to spend in your account.
- An Over Limit Alert when you are over your account limit or when you do not have enough money to make a payment.

You can also register for our other text alerts to help you keep better track of your money wherever you are, such as:

- High and Low Balance Alerts when your balance goes above or below limits you set.
- Daily or Weekly Balance Alerts for your account balance, including details of your six most recent transactions.
- Overseas Transaction Alerts when your debit card is used abroad.

How do I customise text alerts?

You can change, pause or cancel your text alerts whenever you want. For instance, you might be heading overseas and want to avoid being charged by your mobile operator for receiving texts.

You can do this by logging on to internet banking and clicking on Text Alerts on the righthand side under 'Your account tools'. From there you get the option to change or cancel your text alerts. You can also call us on **03459 758 758**, or visit us in branch.

For further information about our overdrafts please visit [tsb.co.uk](https://www.tsb.co.uk)

If you'd like this in another format such as large print, Braille or audio please ask in branch or call **03459 758 758** (lines are open from 7am to 11pm, 7 days a week).

If you have a hearing or speech impairment you can contact us using Text Relay or Textphone on **0345 835 7982** (lines are open from 7am to 11pm, 7 days a week).

Calls may be monitored or recorded. If you need to call us from abroad, or prefer not to use our **0345** number, you can also call us on **0203 284 1575**. Not all Telephone Banking services are available 24 hours a day, seven days a week. Please speak to a Partner for more information.

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TSB Bank plc is covered by the Financial Services Compensation Scheme and the Financial Ombudsman Service.

TSB adheres to The Standards of Lending Practice which are monitored and enforced by the Lending Standards Board: www.lendingstandardsboard.org.uk

Information correct as at April 2020.

