

261 County Road, Walton, Liverpool Branch Closure Review



Our branch at 261 County Road, Liverpool is closing on 26 April 2019.

We know that the way our customers do their everyday banking is changing. To make sure we meet the future needs of our customers and local communities, we're looking at how we can make changes. We'll be investing in some branches to offer better branch and digital services and opening some new ones, but unfortunately this does mean closing some too.

Following a careful and full review, we'll be closing our Walton branch on 26 April 2019.

There are a number of other branches you can visit, the closest one is 171 Parkside, New Strand, Bootle, L20 4XX. You can also use our branch at 632 Prescott Road, Old Swan, Liverpool, L13 5XF. This guide will tell you more about the review and our Partners are always on hand if you'd like to speak to them in person.

About the branch

Opening times

Monday	09.00 – 17.00
Tuesday	09.00 – 17.00
Wednesday	09.00 – 17.00
Thursday	09.00 – 17.00
Friday	09.00 – 17.00
Saturday	Closed
Sunday	Closed

Address

261 County Road,
Walton,
Liverpool, L4 5PQ

Branch Manager

Danielle Keane

Branch Tel

01512 489 994



2

Cash machines
inside the branch



0

Cash machines
outside the branch

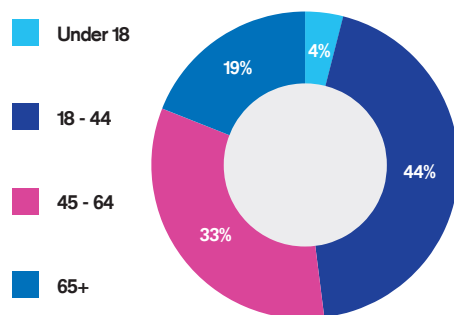


0

Deposit
Machines

About our customers

Age of our branch customers



How are customers using the branch now compared to last year?



2%

decrease in the
number of customers
using counters



3%

decrease in
cash machine
withdrawals



27%

increase in online and
mobile banking

How else do they bank with TSB?



89%

use another TSB branch
or online, mobile or
telephone banking



74%

use another TSB branch
as well as 261 County Road,
Liverpool branch



11%

only use 261 County Road,
Liverpool branch



28%

also use
the Post Office®

What about Business Banking customers?



3%

of branch customers
have business accounts



68%

use at least
one other TSB branch

Your closest branch from 261 County Road, Liverpool is 171 Parkside, Bootle, Liverpool.



TSB Branch



Post Office® plus Cash Machine



Cash Machine

Closest branch

171 Parkside,
New Strand,
Bootle, L20 4XX

Opening times

Monday	09.00 - 17.00
Tuesday	09.00 - 17.00
Wednesday	09.00 - 17.00
Thursday	09.00 - 17.00
Friday	09.00 - 17.00
Saturday	09.00 - 13.00
Sunday	Closed

How can I get there?

- It's 1.7 miles from our Walton branch
- That's about an 8 minute drive
- And 15 minutes on the 68 bus
- Or a 30 minute walk

All distances quoted are approximate, based on the postcode shown.

Other ways to bank with us

Personal Banking customers



tsb.co.uk



Mobile
Banking App



0345 975 8758



tsb.co.uk/business



0345 835 3858

If you've not already registered with us for online banking, you can find out more at tsb.co.uk If you need more help or guidance on how to register or use our online, mobile and telephone banking services, just call us or pop into branch to speak to our Partners or book a 'Get me started' appointment.

Your closest Post Office®

As a personal banking customer, you can use most Post Offices to:

- withdraw money
- check your balance

Both personal and business banking customers can also:

- pay in cash and cheques to your account

Please check this Post Office® has the facilities you require.

Post Office® details correct at time of print.

Visit postoffice.co.uk/branch-finder for more information.

Post Office® is a registered trademark of Royal Mail.

Address

201 – 203 County Road,
Walton, Liverpool,
Merseyside, L4 5PB

Opening hours

Monday	08.30 - 17.30
Tuesday	08.30 - 17.30
Wednesday	08.30 - 17.30
Thursday	08.30 - 17.30
Friday	08.30 - 17.30
Saturday	09.00 - 17.00
Sunday	Closed

- It's 0.2 miles from our Walton branch

Details correct to the best of our knowledge at time of print 01/2019, but please check for your convenience. For more information about our decision to close this branch, please visit tsb.co.uk/our-branches

If you'd like this in another format such as large print, Braille or audio please ask in branch.

If you need to call us from abroad, or prefer not to use our 0345 number, you can also call us on +44 203 284 1575. If you have a hearing or speech impairment you can contact us using Text Relay or Textphone on 0345 835 3843 (lines open from 7am to 11pm, 7 days a week).

TSB Bank plc. Registered Office: Henry Duncan House, 120 George Street, Edinburgh EH2 4LH. Registered in Scotland No. SC95237. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Registration No. 191240.