Set up Internet Banking
Your step by step guide

Step 1
Registration
Go online to the TSB website and register for Internet Banking:

Register here

Step 2
Your details
When you register, we’ll ask you for:
• your personal details
• your account details

Step 3
Login details
You’ll then create your unique User ID and password and enter your email address, before reviewing our terms and conditions.

Step 4
Confirm ID
Confirm your identity by telephone authentication. Tick the correct phone number to receive a One-Time Password. Click Confirm.

You will receive a text message containing your One-Time Password. Type in your One-Time Password. Click Continue.

Hello, TSB here. Use your One-Time Password (OTP) 602938 to register for internet banking. Didn’t request this? Please call us on the number on the back of your card or in our mobile app. DO NOT SHARE THIS OTP WITH ANYONE

Tips for a good Password

Step 5
Registration complete
You are now registered click Log in to Internet Banking in order to activate your account and create your memorable information.

Log in to Internet Banking

Still need help? Visit help and support on our website.