

VISA



PARIS 2024



Worldwide Partner



**Terms and conditions for
Olympic Games Paris 2024 Prize Draw.**

By entering the prize draw you're agreeing to these terms and conditions. Please take a few minutes to read them and keep a copy for your records.

In these terms and conditions, "TSB", "we", "us" and "our" means TSB Bank plc, Henry Duncan House, 120 George Street, Edinburgh EH2 4LH. We are the promoter of this prize draw.

We've partnered with Visa Europe Ltd and Bright Blue Day Limited. The prize draw selection will be run by Bright Blue Day Limited on behalf of TSB. Bright Blue Day are responsible for prize fulfilment. The winners' gold, silver and bronze prizes are courtesy of Visa.

"Bright Blue Day" below means Bright Blue Day Limited trading as Bright Blue Day. Company no. 04535919. Registered office address: 26 Avenue Road, Bournemouth BH2 5SL.

1 Who is eligible?

- 1.1. This prize draw is open to all UK residents, aged 18 or over who hold a TSB Personal Current Account with a TSB Visa debit card.
- 1.2. If you close your TSB Personal Current Account before the end date of the promotion set out in condition 2.1 below, you won't be eligible.
- 1.3. You will not be eligible if you, or any of your accounts held with us, are subject to any legal restrictions or fraud/financial crime concerns.
- 1.4. Anyone directly involved in the prize draw in any way, or closely related to anyone involved will not be eligible to win.

2 How do I enter?

- 2.1. You will get one entry into the prize draw if you make five eligible payments using the same TSB Visa debit card between 00:00 on 15 April 2024 to 23:59 on 10 May 2024 ("the end date") and you tell us you want to enter into the prize draw as detailed in condition 2.4. You can only be entered into the draw once.
- 2.2. "Eligible payments" means purchases of goods or services you would usually make using your TSB Visa debit card from shops and online retailers in the UK and abroad (fees may apply if you use your card abroad).
- 2.3. Eligible payments do not include pending transactions, purchase of foreign currency, transactions at casinos, betting outlets or bookmakers, trading or spread betting. For the avoidance of doubt, cash withdrawals, interest, fees, charges, rejected, disputed or unauthorised transactions and similar transactions are not eligible transactions either. If an eligible payment is refunded before the end date, that payment won't be entered into the prize draw.
- 2.4. To be entered into the prize draw, you will need to tell us you want to be entered into the prize draw by entering your details at www.tsb.co.uk/visa-promotion
- 2.5. If you opt into the prize draw your personal data will be shared with Visa Europe Ltd and its agents for the purposes of prize fulfilment only. Please see section 10 below for further details.
- 2.6. You can only be entered into the draw once, even if you have more than one account with TSB. If your account is held jointly, both customers may enter the prize draw, if they both make eligible payments.
- 2.7. If you hold more than one Personal Current Account you must use the same card to complete the qualifying payments.

3 What are the prizes?

- 3.1. There will be eighty prizes, which will be allocated as follows:
 - 3.1.1. There are five Gold prize packages for two people available to the winners selected in the random draw. Gold winners will each win an Olympic Games package for two including:
 - Two tickets to the Opening Ceremony of the Olympic Games Paris 2024 on 26 July 8pm – 11pm
 - Two tickets to the Artistic Gymnastics at the Arena Bercy: on 27 July 11am – 1:30pm
 - Return economy flights to Paris
 - Airport Transfers in Paris
 - Paris Metro Card for transport to/from Olympic events
 - Two nights' hotel accommodation including breakfast at a four-star hotel in Paris
 - €200 Visa pre-paid card (NB card can only be used in France and cannot be used at an ATM for cash withdrawals)
 - Visa Everywhere Lounge at hotel.

- 3.1.2. There are twenty-five Silver prizes for the sixth to thirtieth winners selected by the random draw. Silver winners will each win: One 55-inch 4K LED Smart TV
- 3.1.3. There are fifty Bronze prizes for the thirty-first to eightieth winners selected by the random draw Fifty Bronze winners will each win:
 - Hand-held gaming console
 - Hand-held gaming console Sports Game

4 How do you choose the winners?

- 4.1. All winners along with a reserve list will be drawn at random by Bright Blue Day by 17 May 2024. Gold winners will be notified of their prizes by 22 May 2024 and will have 7 days from notification to send an email to accept their prizes.
- 4.2. Silver and Bronze winners will be notified of their prizes by 14 June 2024 and will have fourteen days to send an email to accept their prizes.
- 4.3. A representative from TSB will attempt to telephone Gold prize winners and they will also receive an email from Bright Blue Day. A representative from Bright Blue Day will email and/or telephone the Silver and Bronze prize winners. They will use the current contact details that we hold for you, so please make sure these are up to date. The winners will be contacted initially via email from an address based on **tsb-winners@brightblueday.com**. If no email address is held then the winners will be contacted by telephone. Whilst reasonable effort will be made to contact the winners, it is each winner's sole responsibility to monitor their voicemail and email (including spam folders) for the notification.
- 4.4. If Gold, Silver or Bronze winners don't respond to the notifications in time, or don't accept the prizes, they'll forfeit their prizes. We'll then offer the prizes to alternative winners (selected at the same time and in the same way as above) or, if necessary, give the prizes away in a different manner at our reasonable discretion. If we do this, our decision is final, and we'll have no responsibility to either the winners or the alternative winners if this happens.

5 Specific terms and conditions for Gold Prizes.

- 5.1. All winners will be given details on how to book travel once winners have been selected and must provide the details required for booking within the communicated timescales.
- 5.2. All travel, accommodation and other services provided to the winner and their guests will be provided subject to the terms and conditions of each such provider. Neither TSB or Visa will have any liability, and any dispute arising from travel, accommodation and/or other services must be taken up with such provider.
- 5.3. All travel arrangements offered are at the discretion of Visa. Any requests relating to transport or hotels cannot be guaranteed.
- 5.4. Any amendments requested by the prize winners after the booking is confirmed may be agreed by and be subject to administration charges levied by Visa.
- 5.5. Travel insurance is not included in the prize. We would recommend obtaining adequate cover for your trip.
- 5.6. The winner and their nominated guest must have a valid passport (with at least 3 months' validity remaining after return) and must satisfy any special visa requirements that may apply. Passports and visas are the responsibility and cost of the winner. TSB cannot be held responsible if the winner or nominated guest fail to obtain the required travel documentation.
- 5.7. No meals, events and/or activities outside of those already listed will be included.
- 5.8. No hotel incidentals will be included other than those already outlined.
- 5.9. The prize winners and their guests are responsible for and must comply with any health advice/regulations/inoculations required by any destination country. Any associated costs for this are the responsibility of the prize winners and their guests.

6 Specific terms and conditions for Silver and Bronze Prizes

- 6.1. Each winner will be requested to provide a valid delivery address to enable Visa and their agents to make any arrangements necessary for the winners to receive their prize.

7 General terms and conditions

- 7.1. Prizes are non-exchangeable, non-transferable and there is no cash alternative or refund for unused portions of any prizes. The prize must be accepted as awarded and is subject to all of the applicable terms and conditions prescribed to such prize, including passing necessary sanctions screening.

- 7.2. By accepting the prize, the holder is deemed to have accepted all of the applicable terms and conditions prescribed to such prize, including any entry and COVID-19 requirements. The prize is not negotiable, and the winners/recipients must not re-sell or transfer the prize in any way, unless otherwise approved.
- 7.3. Neither TSB or Visa will be responsible to the winners if they are unable to take advantage of the prizes due to ill health or other reasons. If that happens, we may give the prizes away in a different manner at our discretion.
- 7.4. In the event of the prize being unavailable, the promoter reserves the right to substitute it for one of equal or greater value. Any substitution will be within the entire discretion of TSB. In the event the winner does not accept the substitution they will forfeit their right to the prize.
- 7.5. We may check entry details and ask you for further information to allow us to do this. If you're not able to provide the information to check the entry details, your entry, even if it is the winning entry, may be rejected.
- 7.6. We reserve the right to refuse entry or refuse to award the prizes to anyone in breach of these terms and conditions, or if we've reasonable grounds to believe anyone has gained unfair advantage in participating in the prize draw or won using fraudulent means.
- 7.7. If unavoidable circumstances make it necessary, we may cancel, suspend or amend the prize draw. If this happens, we'll do our best to modify the prize draw to allow it to run but if that isn't possible, we may need to suspend or cancel it. We'll do our best to let you know if we need to take any of these steps.
- 7.8. We, and any other companies involved in this prize draw, will not be responsible for any direct or indirect loss or damage occurring in connection with or as a result of:
 - 7.8.1. this prize draw,
 - 7.8.2. the suspension or cancellation of this prize draw, or
 - 7.8.3. taking up the prizesexcept where it is caused by (i) our negligence, or the negligence of any of the other companies involved in this prize draw, or our respective employees or (ii) us breaking these terms and conditions.
- 7.9. Nothing in these terms and conditions, and in particular 7.8, is intended to exclude or limit our responsibility for:
 - 7.9.1. death or personal injury,
 - 7.9.2. fraud, or
 - 7.9.3. any liability that cannot be excluded or limited by law.
- 7.10. So far as is permitted by law, Paris 2024 - International Olympic Committee and Paris Organising Committee for the Olympic and Paralympic Games Paris 2024 and TSB, Visa and their associated companies and agents exclude responsibility and all liabilities arising from:
 - 7.10.1. any postponement, cancellation or material change of the promotion of Olympic Games Paris 2024; and
 - 7.10.2. any act or default by a winner or their guest resulting in the winner or their guest being unable to activate the prize and/or any elements of it.
- 7.11. Our decision about any aspect of the prize draw is final and binding and we won't enter into any correspondence about it.
- 7.12. Any question about what these terms and conditions mean will be decided based on;
 - 7.12.1. Scottish law (and only the Scottish courts would be able to settle any disputes) if your address is in Scotland; and
 - 7.12.2. English law (and only the courts of England & Wales would be able to settle any disputes) if your address is elsewhere.

8 By participating in this promotion, you understand and agree that you are not being granted any rights (including any advertising, marketing or sponsorship rights) in relation to the Olympic and Paralympic Games Paris 2024 (or any associated competitions, matches, teams or athletes) and shall not conduct any related marketing or advertising campaigns, promotions or other activities.

9 Paris 2024 - International Olympic Committee and Paris Organising Committee for the Olympic and Paralympic Games Paris 2024 and Visa are not responsible for the administration of the promotion. Paris 2024 - International Olympic Committee and Paris Organising Committee for the Olympic and Paralympic Games Paris 2024 is not liable for anything arising out of this promotion including the fulfilment of any prizes.

10 Data protection

- 10.1. Personal information supplied during the course of this promotion may be passed on to third parties such as Visa its associated companies and service providers insofar as required for fulfilment, delivery and arrangement of the prize and shall when provided to Visa be processed in accordance with Visa's privacy policy. <https://www.visa.co.uk/legal/privacy-policy.html>
- 10.2. We'll keep your information confidential and only share it with Visa Europe Ltd and Bright Blue Day for the purposes explained in these terms and conditions and in accordance with applicable law. Personal data (such as: first name, surname, email address, home address, phone number, date of birth and details of travelling companions) will only be processed for the purposes of participating in the prize draw and prize draw administration such as notifying the winners and delivering the prizes. It will only be kept for as long as it's needed to comply with legal and regulatory requirements.
- 10.3. You can request your right to subject access, rectification, restriction, erasure or portability by sending an email to privacy@tsb.co.uk. You can also contact our Data Protection Officer (DPO) at this email address.
- 10.4. If you are unhappy about how we've used your personal information you can complain at any time to the Information Commissioner's Office. They're the supervisory authority for data protection in the UK. You can find their contact details at <https://ico.org.uk/>
- 10.5. We may ask the winners to take part in post event publicity. Winners do not have to agree to this.
- 10.6. We will make a list of winners' initials (forename and surname only) and the counties in which they live available in all of our branches for six months following the draw. We may need to share winners' full name and county with the Advertising Standards Authority.