



Open Banking Channel Performance

01 January to 31 March 2026

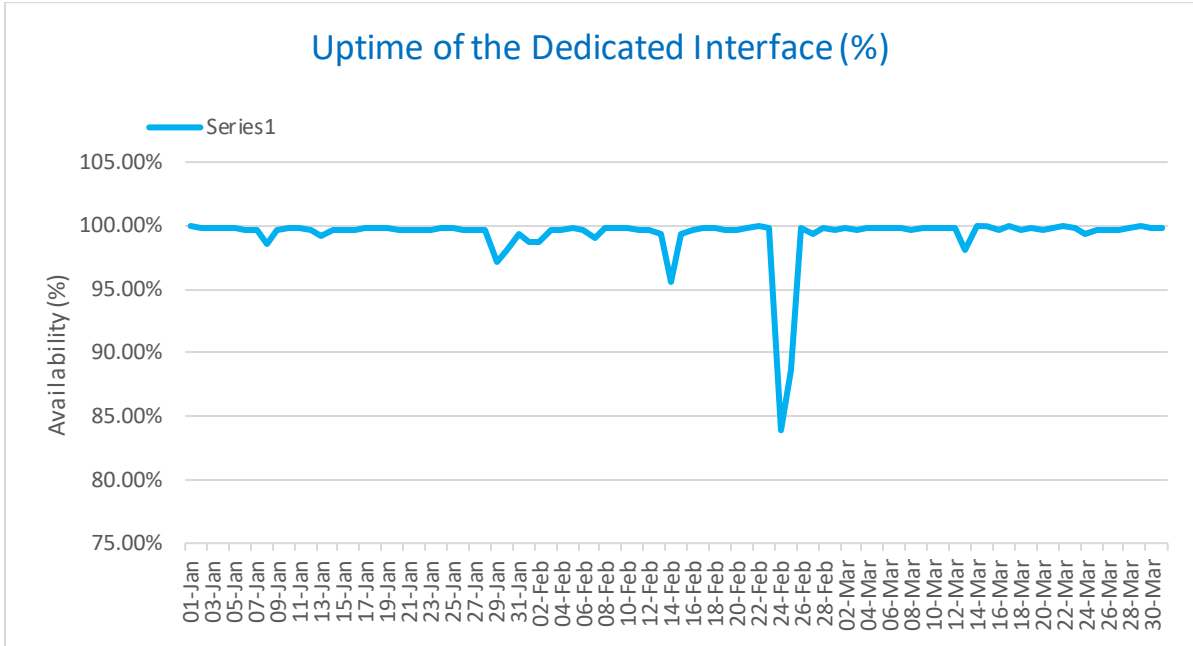
This report helps customers and Third-Party Providers (TPPs) understand the performance & availability of our Open Banking Channel (Dedicated Interface) and PSU (Payment Service User) interface(s).

We'll continue to publish new data on a quarterly basis. The next set of data covering April to June 2026 will be published in July 2026.

Channel Availability

The availability of the Open Banking channel shows the uptime proportion of the server between 01 January to 31 March 2026.

This service channel is considered unavailable when any request takes 30 seconds or more to be answered or when the interface returns a timeout error. In addition, all planned downtimes for maintenance have been included.



January 2026	
Date	01-Jan
Average Time	99.90%
Date	02-Jan
Average Time	99.83%
Date	03-Jan
Average Time	99.81%
Date	04-Jan
Average Time	99.80%
Date	05-Jan
Average Time	99.76%
Date	06-Jan
Average Time	99.66%
Date	07-Jan
Average Time	99.72%
Date	08-Jan
Average Time	98.58%
Date	09-Jan
Average Time	99.62%
Date	10-Jan
Average Time	99.76%
Date	11-Jan
Average Time	99.87%
Date	12-Jan
Average Time	99.59%
Date	13-Jan
Average Time	99.24%
Date	14-Jan
Average Time	99.72%
Date	15-Jan
Average Time	99.73%
Date	16-Jan
Average Time	99.61%
Date	17-Jan
Average Time	99.84%
Date	18-Jan
Average Time	99.76%
Date	19-Jan
Average Time	99.83%
Date	20-Jan
Average Time	99.65%
Date	21-Jan
Average Time	99.72%
Date	22-Jan
Average Time	99.67%
Date	23-Jan
Average Time	99.65%
Date	24-Jan
Average Time	99.86%
Date	25-Jan
Average Time	99.83%
Date	26-Jan
Average Time	99.72%
Date	27-Jan
Average Time	99.70%
Date	28-Jan
Average Time	99.67%
Date	29-Jan
Average Time	97.14%
Date	30-Jan
Average Time	98.03%
Date	31-Jan
Average Time	99.36%

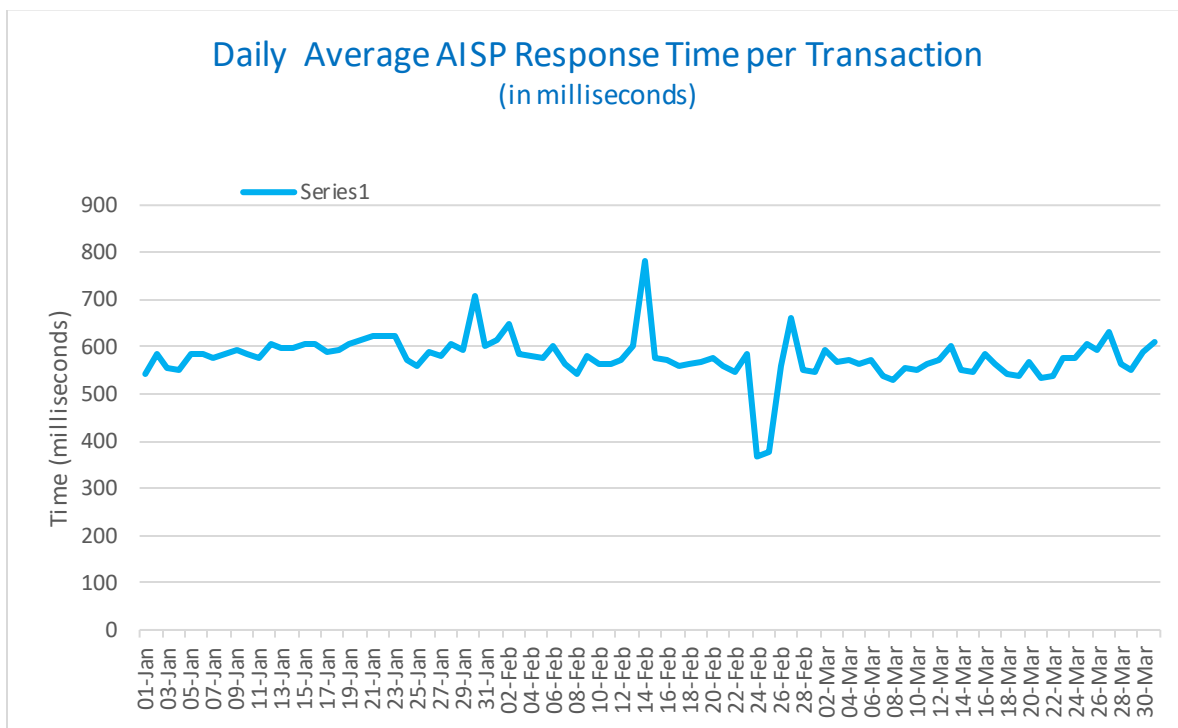
February 2026	
Date	01-Feb
Average Time	98.70%
Date	02-Feb
Average Time	98.75%
Date	03-Feb
Average Time	99.73%
Date	04-Feb
Average Time	99.72%
Date	05-Feb
Average Time	99.79%
Date	06-Feb
Average Time	99.73%
Date	07-Feb
Average Time	99.00%
Date	08-Feb
Average Time	99.79%
Date	09-Feb
Average Time	99.76%
Date	10-Feb
Average Time	99.82%
Date	11-Feb
Average Time	99.67%
Date	12-Feb
Average Time	99.65%
Date	13-Feb
Average Time	99.37%
Date	14-Feb
Average Time	95.61%
Date	15-Feb
Average Time	99.37%
Date	16-Feb
Average Time	99.59%
Date	17-Feb
Average Time	99.75%
Date	18-Feb
Average Time	99.86%
Date	19-Feb
Average Time	99.71%
Date	20-Feb
Average Time	99.73%
Date	21-Feb
Average Time	99.76%
Date	22-Feb
Average Time	99.89%
Date	23-Feb
Average Time	99.76%
Date	24-Feb
Average Time	83.88%
Date	25-Feb
Average Time	88.70%
Date	26-Feb
Average Time	99.76%
Date	27-Feb
Average Time	99.39%
Date	28-Feb
Average Time	99.81%

March 2026	
Date	01-Mar
Average Time	99.70%
Date	02-Mar
Average Time	99.77%
Date	03-Mar
Average Time	99.71%
Date	04-Mar
Average Time	99.75%
Date	05-Mar
Average Time	99.81%
Date	06-Mar
Average Time	99.78%
Date	07-Mar
Average Time	99.87%
Date	08-Mar
Average Time	99.67%
Date	09-Mar
Average Time	99.78%
Date	10-Mar
Average Time	99.80%
Date	11-Mar
Average Time	99.83%
Date	12-Mar
Average Time	99.86%
Date	13-Mar
Average Time	98.15%
Date	14-Mar
Average Time	99.93%
Date	15-Mar
Average Time	99.95%
Date	16-Mar
Average Time	99.69%
Date	17-Mar
Average Time	99.90%
Date	18-Mar
Average Time	99.71%
Date	19-Mar
Average Time	99.88%
Date	20-Mar
Average Time	99.72%
Date	21-Mar
Average Time	99.84%
Date	22-Mar
Average Time	99.90%
Date	23-Mar
Average Time	99.77%
Date	24-Mar
Average Time	99.41%
Date	25-Mar
Average Time	99.62%
Date	26-Mar
Average Time	99.63%
Date	27-Mar
Average Time	99.58%
Date	28-Mar
Average Time	99.82%
Date	29-Mar
Average Time	99.91%
Date	30-Mar
Average Time	99.78%
Date	31-Mar
Average Time	99.80%

Account Information Performance (AISP)

This section shows the performance of the Account Information Service Provider channel between 01 January to 31 March 2026.

The daily average response time for transactions in this channel is calculated in milliseconds, with an average of 578 milliseconds per call over this period.



January 2026	
Date	Average Time (ms)
01-Jan	543
03-Jan	585
05-Jan	556
07-Jan	549
09-Jan	586
11-Jan	584
13-Jan	578
15-Jan	585
17-Jan	595
19-Jan	586
21-Jan	574
23-Jan	605
25-Jan	599
27-Jan	598
29-Jan	607
31-Jan	606
02-Feb	587
04-Feb	593
06-Feb	607
08-Feb	613
10-Feb	624
12-Feb	623
14-Feb	624
16-Feb	571
18-Feb	560
20-Feb	588
22-Feb	581
24-Feb	605
26-Feb	595
28-Feb	706
01-Mar	602

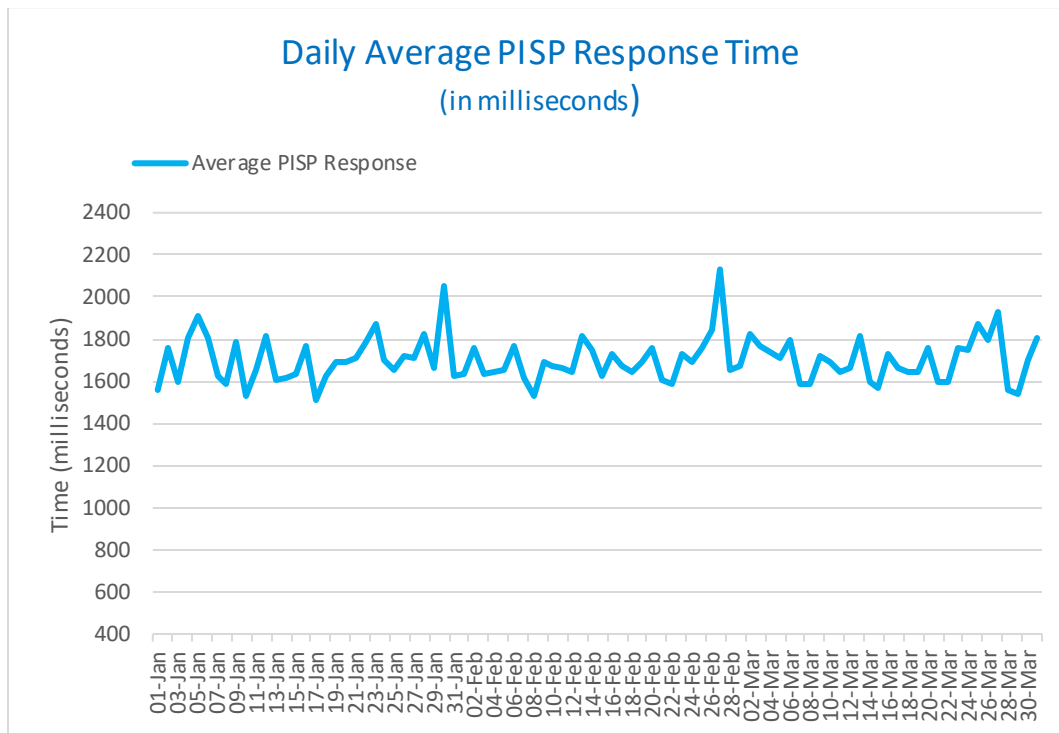
February 2026	
Date	Average Time (ms)
01-Feb	615
02-Feb	649
03-Feb	585
04-Feb	582
05-Feb	578
06-Feb	600
07-Feb	562
08-Feb	540
09-Feb	580
10-Feb	566
11-Feb	563
12-Feb	574
13-Feb	603
14-Feb	782
15-Feb	575
16-Feb	573
17-Feb	560
18-Feb	564
19-Feb	567
20-Feb	578
21-Feb	561
22-Feb	548
23-Feb	585
24-Feb	367
25-Feb	375
26-Feb	557
27-Feb	661
28-Feb	550

March 2026	
Date	Average Time (ms)
01-Mar	546
02-Mar	593
03-Mar	566
04-Mar	574
05-Mar	565
06-Mar	573
07-Mar	540
08-Mar	529
09-Mar	556
10-Mar	552
11-Mar	564
12-Mar	570
13-Mar	602
14-Mar	551
15-Mar	545
16-Mar	584
17-Mar	562
18-Mar	544
19-Mar	538
20-Mar	568
21-Mar	535
22-Mar	538
23-Mar	578
24-Mar	577
25-Mar	607
26-Mar	593
27-Mar	631
28-Mar	565
29-Mar	552
30-Mar	591
31-Mar	611

Payment Initiation Performance (PISP)

This section shows the performance of the Payment Initiation Service Performance channel between 01 January to 31 March 2026.

The daily average response time for transactions in this channel is calculated in milliseconds, with an average of 1702 milliseconds per call over this period.



January 2026	
Date	01-Jan
Average Time (ms)	1562
Date	02-Jan
Average Time (ms)	1754
Date	03-Jan
Average Time (ms)	1594
Date	04-Jan
Average Time (ms)	1806
Date	05-Jan
Average Time (ms)	1910
Date	06-Jan
Average Time (ms)	1801
Date	07-Jan
Average Time (ms)	1622
Date	08-Jan
Average Time (ms)	1587
Date	09-Jan
Average Time (ms)	1791
Date	10-Jan
Average Time (ms)	1529
Date	11-Jan
Average Time (ms)	1654
Date	12-Jan
Average Time (ms)	1812
Date	13-Jan
Average Time (ms)	1604
Date	14-Jan
Average Time (ms)	1614
Date	15-Jan
Average Time (ms)	1635
Date	16-Jan
Average Time (ms)	1770
Date	17-Jan
Average Time (ms)	1511
Date	18-Jan
Average Time (ms)	1625
Date	19-Jan
Average Time (ms)	1694
Date	20-Jan
Average Time (ms)	1692
Date	21-Jan
Average Time (ms)	1713
Date	22-Jan
Average Time (ms)	1782
Date	23-Jan
Average Time (ms)	1872
Date	24-Jan
Average Time (ms)	1700
Date	25-Jan
Average Time (ms)	1654
Date	26-Jan
Average Time (ms)	1718
Date	27-Jan
Average Time (ms)	1709
Date	28-Jan
Average Time (ms)	1825
Date	29-Jan
Average Time (ms)	1665
Date	30-Jan
Average Time (ms)	2055
Date	31-Jan
Average Time (ms)	1629

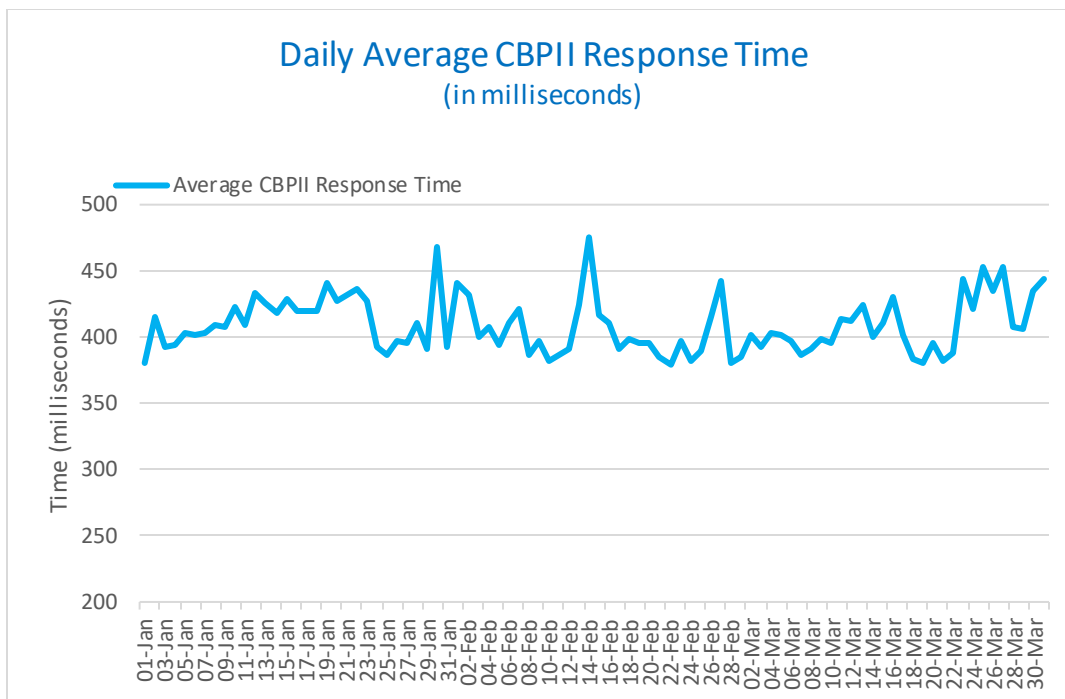
February 2026	
Date	01-Feb
Average Time (ms)	1638
Date	02-Feb
Average Time (ms)	1754
Date	03-Feb
Average Time (ms)	1631
Date	04-Feb
Average Time (ms)	1640
Date	05-Feb
Average Time (ms)	1652
Date	06-Feb
Average Time (ms)	1766
Date	07-Feb
Average Time (ms)	1611
Date	08-Feb
Average Time (ms)	1527
Date	09-Feb
Average Time (ms)	1695
Date	10-Feb
Average Time (ms)	1676
Date	11-Feb
Average Time (ms)	1664
Date	12-Feb
Average Time (ms)	1647
Date	13-Feb
Average Time (ms)	1813
Date	14-Feb
Average Time (ms)	1747
Date	15-Feb
Average Time (ms)	1627
Date	16-Feb
Average Time (ms)	1725
Date	17-Feb
Average Time (ms)	1673
Date	18-Feb
Average Time (ms)	1646
Date	19-Feb
Average Time (ms)	1690
Date	20-Feb
Average Time (ms)	1759
Date	21-Feb
Average Time (ms)	1607
Date	22-Feb
Average Time (ms)	1586
Date	23-Feb
Average Time (ms)	1733
Date	24-Feb
Average Time (ms)	1692
Date	25-Feb
Average Time (ms)	1761
Date	26-Feb
Average Time (ms)	1846
Date	27-Feb
Average Time (ms)	2131
Date	28-Feb
Average Time (ms)	1655

March 2026	
Date	01-Mar
Average Time (ms)	1673
Date	02-Mar
Average Time (ms)	1825
Date	03-Mar
Average Time (ms)	1767
Date	04-Mar
Average Time (ms)	1742
Date	05-Mar
Average Time (ms)	1708
Date	06-Mar
Average Time (ms)	1800
Date	07-Mar
Average Time (ms)	1589
Date	08-Mar
Average Time (ms)	1590
Date	09-Mar
Average Time (ms)	1723
Date	10-Mar
Average Time (ms)	1693
Date	11-Mar
Average Time (ms)	1646
Date	12-Mar
Average Time (ms)	1659
Date	13-Mar
Average Time (ms)	1811
Date	14-Mar
Average Time (ms)	1593
Date	15-Mar
Average Time (ms)	1566
Date	16-Mar
Average Time (ms)	1728
Date	17-Mar
Average Time (ms)	1667
Date	18-Mar
Average Time (ms)	1645
Date	19-Mar
Average Time (ms)	1645
Date	20-Mar
Average Time (ms)	1758
Date	21-Mar
Average Time (ms)	1596
Date	22-Mar
Average Time (ms)	1598
Date	23-Mar
Average Time (ms)	1755
Date	24-Mar
Average Time (ms)	1752
Date	25-Mar
Average Time (ms)	1870
Date	26-Mar
Average Time (ms)	1794
Date	27-Mar
Average Time (ms)	1927
Date	28-Mar
Average Time (ms)	1563
Date	29-Mar
Average Time (ms)	1537
Date	30-Mar
Average Time (ms)	1705
Date	31-Mar
Average Time (ms)	1805

Card Based Payment Instrument Issuer Performance (CBPII)

This section shows the performance of the Card Based Payment Instrument Issuer channel between 01 January to 31 March 2026.

The daily average response time for transactions in this channel is calculated in milliseconds, with an average of 409 milliseconds per call over this period.



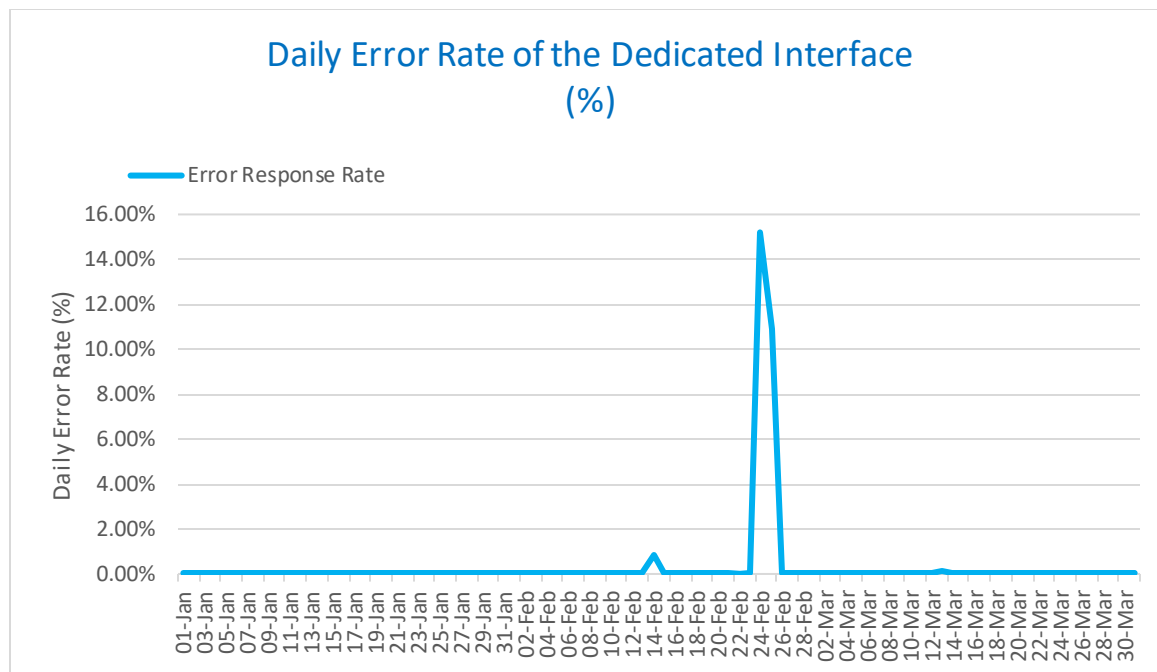
January 2026	
Date	01-Jan
Average Time (ms)	380
Date	02-Jan
Average Time (ms)	415
Date	03-Jan
Average Time (ms)	393
Date	04-Jan
Average Time (ms)	394
Date	05-Jan
Average Time (ms)	403
Date	06-Jan
Average Time (ms)	402
Date	07-Jan
Average Time (ms)	403
Date	08-Jan
Average Time (ms)	408
Date	09-Jan
Average Time (ms)	408
Date	10-Jan
Average Time (ms)	422
Date	11-Jan
Average Time (ms)	409
Date	12-Jan
Average Time (ms)	434
Date	13-Jan
Average Time (ms)	426
Date	14-Jan
Average Time (ms)	418
Date	15-Jan
Average Time (ms)	429
Date	16-Jan
Average Time (ms)	419
Date	17-Jan
Average Time (ms)	420
Date	18-Jan
Average Time (ms)	440
Date	19-Jan
Average Time (ms)	428
Date	20-Jan
Average Time (ms)	431
Date	21-Jan
Average Time (ms)	436
Date	22-Jan
Average Time (ms)	427
Date	23-Jan
Average Time (ms)	393
Date	24-Jan
Average Time (ms)	387
Date	25-Jan
Average Time (ms)	397
Date	26-Jan
Average Time (ms)	396
Date	27-Jan
Average Time (ms)	410
Date	28-Jan
Average Time (ms)	390
Date	29-Jan
Average Time (ms)	468
Date	30-Jan
Average Time (ms)	393
Date	31-Jan
Average Time (ms)	409

February 2026	
Date	01-Feb
Average Time (ms)	440
Date	02-Feb
Average Time (ms)	431
Date	03-Feb
Average Time (ms)	401
Date	04-Feb
Average Time (ms)	408
Date	05-Feb
Average Time (ms)	395
Date	06-Feb
Average Time (ms)	410
Date	07-Feb
Average Time (ms)	421
Date	08-Feb
Average Time (ms)	387
Date	09-Feb
Average Time (ms)	398
Date	10-Feb
Average Time (ms)	382
Date	11-Feb
Average Time (ms)	387
Date	12-Feb
Average Time (ms)	391
Date	13-Feb
Average Time (ms)	424
Date	14-Feb
Average Time (ms)	475
Date	15-Feb
Average Time (ms)	416
Date	16-Feb
Average Time (ms)	411
Date	17-Feb
Average Time (ms)	391
Date	18-Feb
Average Time (ms)	399
Date	19-Feb
Average Time (ms)	396
Date	20-Feb
Average Time (ms)	395
Date	21-Feb
Average Time (ms)	385
Date	22-Feb
Average Time (ms)	379
Date	23-Feb
Average Time (ms)	398
Date	24-Feb
Average Time (ms)	382
Date	25-Feb
Average Time (ms)	389
Date	26-Feb
Average Time (ms)	416
Date	27-Feb
Average Time (ms)	442
Date	28-Feb
Average Time (ms)	381

March 2026	
Date	01-Mar
Average Time (ms)	385
Date	02-Mar
Average Time (ms)	402
Date	03-Mar
Average Time (ms)	392
Date	04-Mar
Average Time (ms)	403
Date	05-Mar
Average Time (ms)	402
Date	06-Mar
Average Time (ms)	398
Date	07-Mar
Average Time (ms)	386
Date	08-Mar
Average Time (ms)	391
Date	09-Mar
Average Time (ms)	398
Date	10-Mar
Average Time (ms)	396
Date	11-Mar
Average Time (ms)	414
Date	12-Mar
Average Time (ms)	412
Date	13-Mar
Average Time (ms)	425
Date	14-Mar
Average Time (ms)	400
Date	15-Mar
Average Time (ms)	411
Date	16-Mar
Average Time (ms)	430
Date	17-Mar
Average Time (ms)	402
Date	18-Mar
Average Time (ms)	384
Date	19-Mar
Average Time (ms)	381
Date	20-Mar
Average Time (ms)	395
Date	21-Mar
Average Time (ms)	382
Date	22-Mar
Average Time (ms)	388
Date	23-Mar
Average Time (ms)	443
Date	24-Mar
Average Time (ms)	421
Date	25-Mar
Average Time (ms)	453
Date	26-Mar
Average Time (ms)	435
Date	27-Mar
Average Time (ms)	454
Date	28-Mar
Average Time (ms)	408
Date	29-Mar
Average Time (ms)	407
Date	30-Mar
Average Time (ms)	435
Date	31-Mar
Average Time (ms)	443

Open Banking Dedicated Interface Performance

The daily error rate of the open banking dedicated interface is calculated as the proportion unsuccessful calls from any third party out of the total number of requests received each day.



January 2026	
Date	01-Jan
Daily error Rate (%)	0.01%
Date	02-Jan
Daily error Rate (%)	0.01%
Date	03-Jan
Daily error Rate (%)	0.03%
Date	04-Jan
Daily error Rate (%)	0.02%
Date	05-Jan
Daily error Rate (%)	0.02%
Date	06-Jan
Daily error Rate (%)	0.02%
Date	07-Jan
Daily error Rate (%)	0.02%
Date	08-Jan
Daily error Rate (%)	0.04%
Date	09-Jan
Daily error Rate (%)	0.02%
Date	10-Jan
Daily error Rate (%)	0.01%
Date	11-Jan
Daily error Rate (%)	0.01%
Date	12-Jan
Daily error Rate (%)	0.02%
Date	13-Jan
Daily error Rate (%)	0.04%
Date	14-Jan
Daily error Rate (%)	0.01%
Date	15-Jan
Daily error Rate (%)	0.01%
Date	16-Jan
Daily error Rate (%)	0.01%
Date	17-Jan
Daily error Rate (%)	0.01%
Date	18-Jan
Daily error Rate (%)	0.02%
Date	19-Jan
Daily error Rate (%)	0.01%
Date	20-Jan
Daily error Rate (%)	0.02%
Date	21-Jan
Daily error Rate (%)	0.02%
Date	22-Jan
Daily error Rate (%)	0.02%
Date	23-Jan
Daily error Rate (%)	0.02%
Date	24-Jan
Daily error Rate (%)	0.01%
Date	25-Jan
Daily error Rate (%)	0.01%
Date	26-Jan
Daily error Rate (%)	0.01%
Date	27-Jan
Daily error Rate (%)	0.02%
Date	28-Jan
Daily error Rate (%)	0.02%
Date	29-Jan
Daily error Rate (%)	0.05%
Date	30-Jan
Daily error Rate (%)	0.04%
Date	31-Jan
Daily error Rate (%)	0.02%

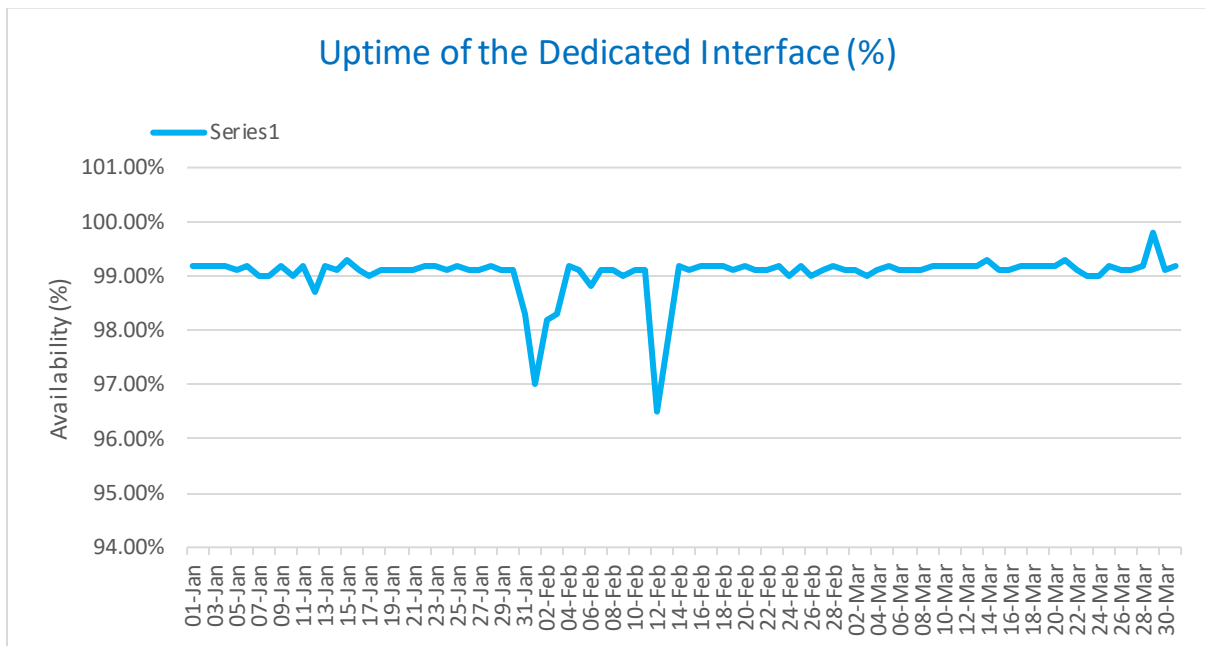
February 2026	
Date	01-Feb
Daily error Rate (%)	0.02%
Date	02-Feb
Daily error Rate (%)	0.05%
Date	03-Feb
Daily error Rate (%)	0.01%
Date	04-Feb
Daily error Rate (%)	0.01%
Date	05-Feb
Daily error Rate (%)	0.01%
Date	06-Feb
Daily error Rate (%)	0.01%
Date	07-Feb
Daily error Rate (%)	0.01%
Date	08-Feb
Daily error Rate (%)	0.01%
Date	09-Feb
Daily error Rate (%)	0.01%
Date	10-Feb
Daily error Rate (%)	0.03%
Date	11-Feb
Daily error Rate (%)	0.01%
Date	12-Feb
Daily error Rate (%)	0.02%
Date	13-Feb
Daily error Rate (%)	0.02%
Date	14-Feb
Daily error Rate (%)	0.87%
Date	15-Feb
Daily error Rate (%)	0.04%
Date	16-Feb
Daily error Rate (%)	0.05%
Date	17-Feb
Daily error Rate (%)	0.01%
Date	18-Feb
Daily error Rate (%)	0.01%
Date	19-Feb
Daily error Rate (%)	0.01%
Date	20-Feb
Daily error Rate (%)	0.02%
Date	21-Feb
Daily error Rate (%)	0.01%
Date	22-Feb
Daily error Rate (%)	0.01%
Date	23-Feb
Daily error Rate (%)	0.01%
Date	24-Feb
Daily error Rate (%)	15.20%
Date	25-Feb
Daily error Rate (%)	10.94%
Date	26-Feb
Daily error Rate (%)	0.02%
Date	27-Feb
Daily error Rate (%)	0.02%
Date	28-Feb
Daily error Rate (%)	0.01%

March 2026	
Date	01-Mar
Daily error Rate (%)	0.02%
Date	02-Mar
Daily error Rate (%)	0.01%
Date	03-Mar
Daily error Rate (%)	0.03%
Date	04-Mar
Daily error Rate (%)	0.01%
Date	05-Mar
Daily error Rate (%)	0.01%
Date	06-Mar
Daily error Rate (%)	0.01%
Date	07-Mar
Daily error Rate (%)	0.01%
Date	08-Mar
Daily error Rate (%)	0.01%
Date	09-Mar
Daily error Rate (%)	0.01%
Date	10-Mar
Daily error Rate (%)	0.01%
Date	11-Mar
Daily error Rate (%)	0.02%
Date	12-Mar
Daily error Rate (%)	0.01%
Date	13-Mar
Daily error Rate (%)	0.12%
Date	14-Mar
Daily error Rate (%)	0.01%
Date	15-Mar
Daily error Rate (%)	0.01%
Date	16-Mar
Daily error Rate (%)	0.01%
Date	17-Mar
Daily error Rate (%)	0.01%
Date	18-Mar
Daily error Rate (%)	0.02%
Date	19-Mar
Daily error Rate (%)	0.01%
Date	20-Mar
Daily error Rate (%)	0.01%
Date	21-Mar
Daily error Rate (%)	0.01%
Date	22-Mar
Daily error Rate (%)	0.01%
Date	23-Mar
Daily error Rate (%)	0.01%
Date	24-Mar
Daily error Rate (%)	0.03%
Date	25-Mar
Daily error Rate (%)	0.06%
Date	26-Mar
Daily error Rate (%)	0.04%
Date	27-Mar
Daily error Rate (%)	0.01%
Date	28-Mar
Daily error Rate (%)	0.01%
Date	29-Mar
Daily error Rate (%)	0.01%
Date	30-Mar
Daily error Rate (%)	0.02%
Date	31-Mar
Daily error Rate (%)	0.01%

Internet Banking Availability

The availability of the Open Banking channel shows the uptime proportion of the server between 01 January to 31 March 2026.

This service channel is considered unavailable when any request takes 30 seconds or more to be answered or when the interface returns a timeout error. In addition, all planned downtimes for maintenance have been included.



January 2026	
Date	01-Jan
Average Time	99.20%
Date	02-Jan
Average Time	99.20%
Date	03-Jan
Average Time	99.20%
Date	04-Jan
Average Time	99.20%
Date	05-Jan
Average Time	99.10%
Date	06-Jan
Average Time	99.20%
Date	07-Jan
Average Time	99.00%
Date	08-Jan
Average Time	99.00%
Date	09-Jan
Average Time	99.20%
Date	10-Jan
Average Time	99.00%
Date	11-Jan
Average Time	99.20%
Date	12-Jan
Average Time	98.70%
Date	13-Jan
Average Time	99.20%
Date	14-Jan
Average Time	99.10%
Date	15-Jan
Average Time	99.30%
Date	16-Jan
Average Time	99.10%
Date	17-Jan
Average Time	99.00%
Date	18-Jan
Average Time	99.10%
Date	19-Jan
Average Time	99.10%
Date	20-Jan
Average Time	99.10%
Date	21-Jan
Average Time	99.10%
Date	22-Jan
Average Time	99.20%
Date	23-Jan
Average Time	99.20%
Date	24-Jan
Average Time	99.10%
Date	25-Jan
Average Time	99.20%
Date	26-Jan
Average Time	99.10%
Date	27-Jan
Average Time	99.10%
Date	28-Jan
Average Time	99.20%
Date	29-Jan
Average Time	99.10%
Date	30-Jan
Average Time	99.10%
Date	31-Jan
Average Time	98.30%

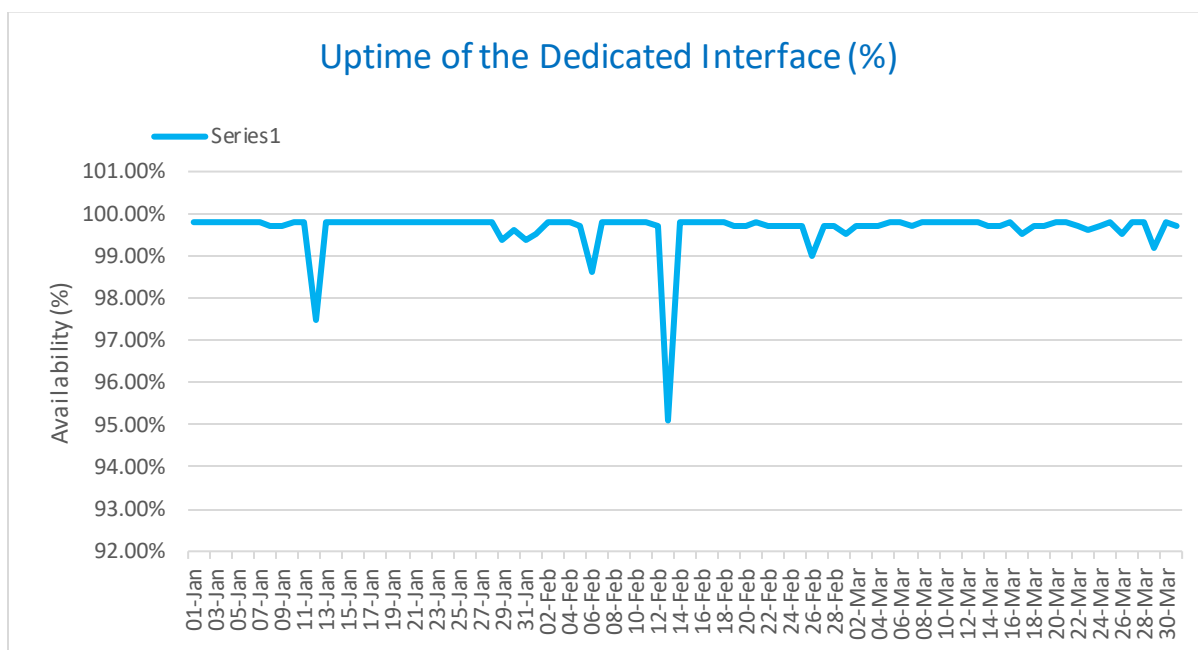
February 2026	
Date	01-Feb
Average Time	97.00%
Date	02-Feb
Average Time	98.20%
Date	03-Feb
Average Time	98.30%
Date	04-Feb
Average Time	99.20%
Date	05-Feb
Average Time	99.10%
Date	06-Feb
Average Time	98.80%
Date	07-Feb
Average Time	99.10%
Date	08-Feb
Average Time	99.10%
Date	09-Feb
Average Time	99.00%
Date	10-Feb
Average Time	99.10%
Date	11-Feb
Average Time	99.10%
Date	12-Feb
Average Time	96.50%
Date	13-Feb
Average Time	97.70%
Date	14-Feb
Average Time	99.20%
Date	15-Feb
Average Time	99.10%
Date	16-Feb
Average Time	99.20%
Date	17-Feb
Average Time	99.20%
Date	18-Feb
Average Time	99.20%
Date	19-Feb
Average Time	99.10%
Date	20-Feb
Average Time	99.20%
Date	21-Feb
Average Time	99.10%
Date	22-Feb
Average Time	99.10%
Date	23-Feb
Average Time	99.20%
Date	24-Feb
Average Time	99.00%
Date	25-Feb
Average Time	99.20%
Date	26-Feb
Average Time	99.00%
Date	27-Feb
Average Time	99.10%
Date	28-Feb
Average Time	99.20%

March 2026	
Date	01-Mar
Average Time	99.10%
Date	02-Mar
Average Time	99.10%
Date	03-Mar
Average Time	99.00%
Date	04-Mar
Average Time	99.10%
Date	05-Mar
Average Time	99.20%
Date	06-Mar
Average Time	99.10%
Date	07-Mar
Average Time	99.10%
Date	08-Mar
Average Time	99.10%
Date	09-Mar
Average Time	99.20%
Date	10-Mar
Average Time	99.20%
Date	11-Mar
Average Time	99.20%
Date	12-Mar
Average Time	99.20%
Date	13-Mar
Average Time	99.20%
Date	14-Mar
Average Time	99.30%
Date	15-Mar
Average Time	99.10%
Date	16-Mar
Average Time	99.10%
Date	17-Mar
Average Time	99.20%
Date	18-Mar
Average Time	99.20%
Date	19-Mar
Average Time	99.20%
Date	20-Mar
Average Time	99.20%
Date	21-Mar
Average Time	99.30%
Date	22-Mar
Average Time	99.10%
Date	23-Mar
Average Time	99.00%
Date	24-Mar
Average Time	99.00%
Date	25-Mar
Average Time	99.20%
Date	26-Mar
Average Time	99.10%
Date	27-Mar
Average Time	99.10%
Date	28-Mar
Average Time	99.20%
Date	29-Mar
Average Time	99.80%
Date	30-Mar
Average Time	99.10%
Date	31-Mar
Average Time	99.20%

Mobile Banking Availability

The availability of the Open Banking channel shows the uptime proportion of the server between 01 January to 31 March 2026.

This service channel is considered unavailable when any request takes 30 seconds or more to be answered or when the interface returns a timeout error. In addition, all planned downtimes for maintenance have been included.



January 2026	
Date	01-Jan
Average Time	99.80%
Date	02-Jan
Average Time	99.80%
Date	03-Jan
Average Time	99.80%
Date	04-Jan
Average Time	99.80%
Date	05-Jan
Average Time	99.80%
Date	06-Jan
Average Time	99.80%
Date	07-Jan
Average Time	99.80%
Date	08-Jan
Average Time	99.70%
Date	09-Jan
Average Time	99.70%
Date	10-Jan
Average Time	99.80%
Date	11-Jan
Average Time	99.80%
Date	12-Jan
Average Time	97.50%
Date	13-Jan
Average Time	99.80%
Date	14-Jan
Average Time	99.80%
Date	15-Jan
Average Time	99.80%
Date	16-Jan
Average Time	99.80%
Date	17-Jan
Average Time	99.80%
Date	18-Jan
Average Time	99.80%
Date	19-Jan
Average Time	99.80%
Date	20-Jan
Average Time	99.80%
Date	21-Jan
Average Time	99.80%
Date	22-Jan
Average Time	99.80%
Date	23-Jan
Average Time	99.80%
Date	24-Jan
Average Time	99.80%
Date	25-Jan
Average Time	99.80%
Date	26-Jan
Average Time	99.80%
Date	27-Jan
Average Time	99.80%
Date	28-Jan
Average Time	99.80%
Date	29-Jan
Average Time	99.40%
Date	30-Jan
Average Time	99.60%
Date	31-Jan
Average Time	99.40%

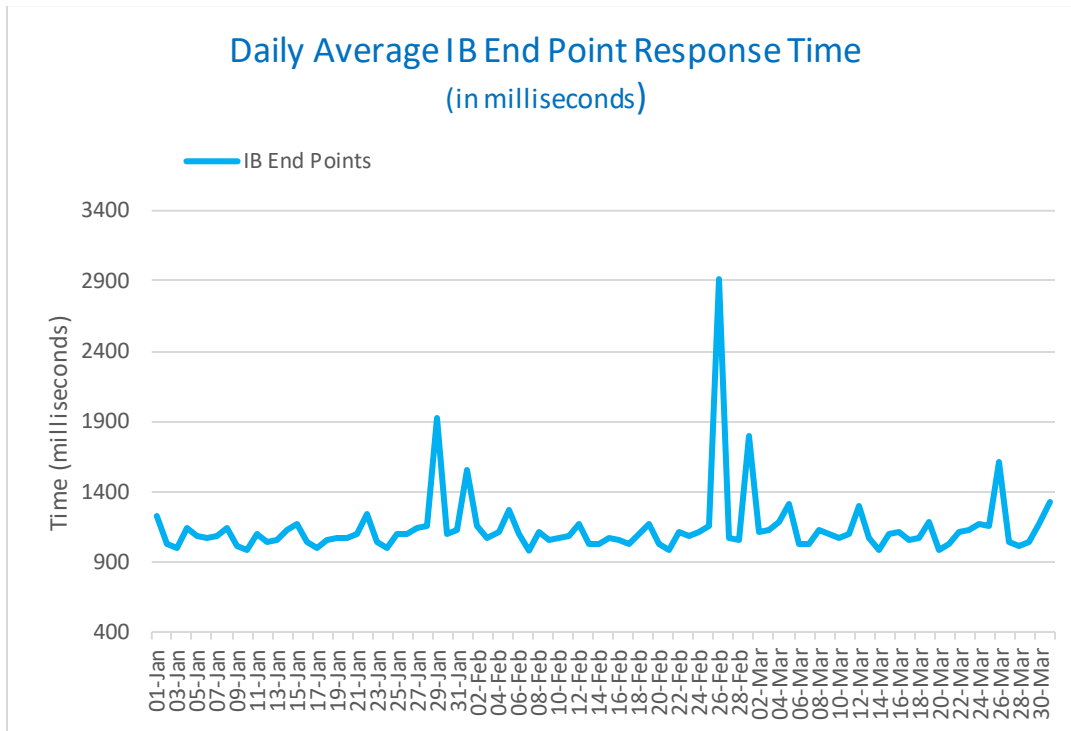
February 2026	
Date	01-Feb
Average Time	99.50%
Date	02-Feb
Average Time	99.80%
Date	03-Feb
Average Time	99.80%
Date	04-Feb
Average Time	99.80%
Date	05-Feb
Average Time	99.70%
Date	06-Feb
Average Time	98.60%
Date	07-Feb
Average Time	99.80%
Date	08-Feb
Average Time	99.80%
Date	09-Feb
Average Time	99.80%
Date	10-Feb
Average Time	99.80%
Date	11-Feb
Average Time	99.80%
Date	12-Feb
Average Time	99.70%
Date	13-Feb
Average Time	95.10%
Date	14-Feb
Average Time	99.80%
Date	15-Feb
Average Time	99.80%
Date	16-Feb
Average Time	99.80%
Date	17-Feb
Average Time	99.80%
Date	18-Feb
Average Time	99.80%
Date	19-Feb
Average Time	99.70%
Date	20-Feb
Average Time	99.70%
Date	21-Feb
Average Time	99.80%
Date	22-Feb
Average Time	99.70%
Date	23-Feb
Average Time	99.70%
Date	24-Feb
Average Time	99.70%
Date	25-Feb
Average Time	99.70%
Date	26-Feb
Average Time	99.00%
Date	27-Feb
Average Time	99.70%
Date	28-Feb
Average Time	99.70%

March 2026	
Date	01-Mar
Average Time	99.50%
Date	02-Mar
Average Time	99.70%
Date	03-Mar
Average Time	99.70%
Date	04-Mar
Average Time	99.70%
Date	05-Mar
Average Time	99.80%
Date	06-Mar
Average Time	99.80%
Date	07-Mar
Average Time	99.70%
Date	08-Mar
Average Time	99.80%
Date	09-Mar
Average Time	99.80%
Date	10-Mar
Average Time	99.80%
Date	11-Mar
Average Time	99.80%
Date	12-Mar
Average Time	99.80%
Date	13-Mar
Average Time	99.80%
Date	14-Mar
Average Time	99.70%
Date	15-Mar
Average Time	99.70%
Date	16-Mar
Average Time	99.80%
Date	17-Mar
Average Time	99.50%
Date	18-Mar
Average Time	99.70%
Date	19-Mar
Average Time	99.70%
Date	20-Mar
Average Time	99.80%
Date	21-Mar
Average Time	99.80%
Date	22-Mar
Average Time	99.70%
Date	23-Mar
Average Time	99.60%
Date	24-Mar
Average Time	99.70%
Date	25-Mar
Average Time	99.80%
Date	26-Mar
Average Time	99.50%
Date	27-Mar
Average Time	99.80%
Date	28-Mar
Average Time	99.80%
Date	29-Mar
Average Time	99.20%
Date	30-Mar
Average Time	99.80%
Date	31-Mar
Average Time	99.70%

Internet Banking Performance

This section shows the performance of the Account Information Service Provider channel between 01 January to 31 March 2026.

The daily average response time for transactions in this channel is calculated in milliseconds, with an average of 1142 milliseconds per call over this period.



January 2026	
Date	01-Jan
Average Time (ms)	1233
Date	02-Jan
Average Time (ms)	1021
Date	03-Jan
Average Time (ms)	1002
Date	04-Jan
Average Time (ms)	1140
Date	05-Jan
Average Time (ms)	1079
Date	06-Jan
Average Time (ms)	1081
Date	07-Jan
Average Time (ms)	1143
Date	08-Jan
Average Time (ms)	1017
Date	09-Jan
Average Time (ms)	982
Date	10-Jan
Average Time (ms)	1104
Date	11-Jan
Average Time (ms)	1036
Date	12-Jan
Average Time (ms)	1051
Date	13-Jan
Average Time (ms)	1121
Date	14-Jan
Average Time (ms)	1173
Date	15-Jan
Average Time (ms)	1034
Date	16-Jan
Average Time (ms)	999
Date	17-Jan
Average Time (ms)	1054
Date	18-Jan
Average Time (ms)	1063
Date	19-Jan
Average Time (ms)	1067
Date	20-Jan
Average Time (ms)	1092
Date	21-Jan
Average Time (ms)	1236
Date	22-Jan
Average Time (ms)	1047
Date	23-Jan
Average Time (ms)	1003
Date	24-Jan
Average Time (ms)	1098
Date	25-Jan
Average Time (ms)	1102
Date	26-Jan
Average Time (ms)	1146
Date	27-Jan
Average Time (ms)	1151
Date	28-Jan
Average Time (ms)	1927
Date	29-Jan
Average Time (ms)	1104
Date	30-Jan
Average Time (ms)	1131
Date	31-Jan
Average Time (ms)	

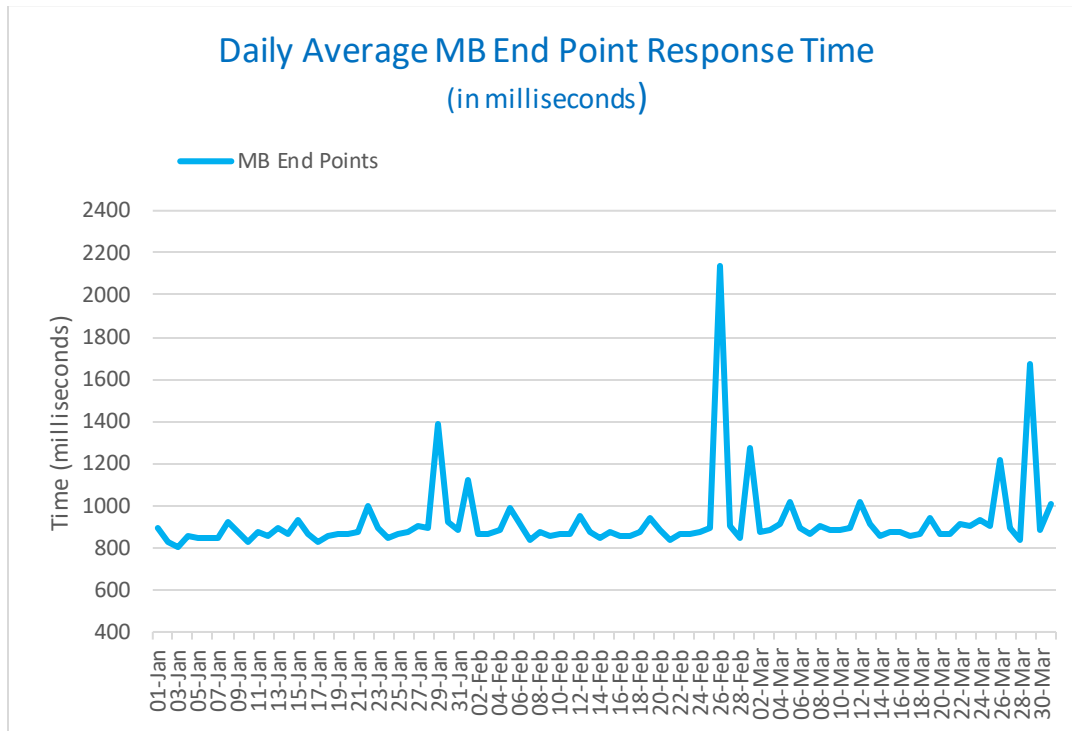
February 2026	
Date	01-Feb
Average Time (ms)	1547
Date	02-Feb
Average Time (ms)	1150
Date	03-Feb
Average Time (ms)	1076
Date	04-Feb
Average Time (ms)	1114
Date	05-Feb
Average Time (ms)	1275
Date	06-Feb
Average Time (ms)	1100
Date	07-Feb
Average Time (ms)	979
Date	08-Feb
Average Time (ms)	1107
Date	09-Feb
Average Time (ms)	1052
Date	10-Feb
Average Time (ms)	1074
Date	11-Feb
Average Time (ms)	1086
Date	12-Feb
Average Time (ms)	1174
Date	13-Feb
Average Time (ms)	1030
Date	14-Feb
Average Time (ms)	1021
Date	15-Feb
Average Time (ms)	1067
Date	16-Feb
Average Time (ms)	1056
Date	17-Feb
Average Time (ms)	1027
Date	18-Feb
Average Time (ms)	1095
Date	19-Feb
Average Time (ms)	1166
Date	20-Feb
Average Time (ms)	1031
Date	21-Feb
Average Time (ms)	990
Date	22-Feb
Average Time (ms)	1111
Date	23-Feb
Average Time (ms)	1078
Date	24-Feb
Average Time (ms)	1118
Date	25-Feb
Average Time (ms)	1153
Date	26-Feb
Average Time (ms)	2913
Date	27-Feb
Average Time (ms)	1067
Date	28-Feb
Average Time (ms)	1056

March 2026	
Date	01-Mar
Average Time (ms)	1799
Date	02-Mar
Average Time (ms)	1109
Date	03-Mar
Average Time (ms)	1123
Date	04-Mar
Average Time (ms)	1182
Date	05-Mar
Average Time (ms)	1306
Date	06-Mar
Average Time (ms)	1021
Date	07-Mar
Average Time (ms)	1033
Date	08-Mar
Average Time (ms)	1129
Date	09-Mar
Average Time (ms)	1091
Date	10-Mar
Average Time (ms)	1065
Date	11-Mar
Average Time (ms)	1091
Date	12-Mar
Average Time (ms)	1300
Date	13-Mar
Average Time (ms)	1065
Date	14-Mar
Average Time (ms)	986
Date	15-Mar
Average Time (ms)	1104
Date	16-Mar
Average Time (ms)	1105
Date	17-Mar
Average Time (ms)	1054
Date	18-Mar
Average Time (ms)	1067
Date	19-Mar
Average Time (ms)	1180
Date	20-Mar
Average Time (ms)	987
Date	21-Mar
Average Time (ms)	1033
Date	22-Mar
Average Time (ms)	1105
Date	23-Mar
Average Time (ms)	1127
Date	24-Mar
Average Time (ms)	1173
Date	25-Mar
Average Time (ms)	1155
Date	26-Mar
Average Time (ms)	1608
Date	27-Mar
Average Time (ms)	1044
Date	28-Mar
Average Time (ms)	1016
Date	29-Mar
Average Time (ms)	1040
Date	30-Mar
Average Time (ms)	1168
Date	31-Mar
Average Time (ms)	1320

Mobile Banking Performance

This section shows the performance of the Account Information Service Provider channel between 01 January to 31 March 2026.

The daily average response time for transactions in this channel is calculated in milliseconds, with an average of 923 milliseconds per call over this period.



January 2026	
Date	01-Jan
Average Time (ms)	893
Date	02-Jan
Average Time (ms)	828
Date	03-Jan
Average Time (ms)	803
Date	04-Jan
Average Time (ms)	853
Date	05-Jan
Average Time (ms)	849
Date	06-Jan
Average Time (ms)	845
Date	07-Jan
Average Time (ms)	848
Date	08-Jan
Average Time (ms)	922
Date	09-Jan
Average Time (ms)	876
Date	10-Jan
Average Time (ms)	830
Date	11-Jan
Average Time (ms)	876
Date	12-Jan
Average Time (ms)	858
Date	13-Jan
Average Time (ms)	892
Date	14-Jan
Average Time (ms)	865
Date	15-Jan
Average Time (ms)	934
Date	16-Jan
Average Time (ms)	868
Date	17-Jan
Average Time (ms)	828
Date	18-Jan
Average Time (ms)	853
Date	19-Jan
Average Time (ms)	861
Date	20-Jan
Average Time (ms)	866
Date	21-Jan
Average Time (ms)	873
Date	22-Jan
Average Time (ms)	995
Date	23-Jan
Average Time (ms)	889
Date	24-Jan
Average Time (ms)	842
Date	25-Jan
Average Time (ms)	867
Date	26-Jan
Average Time (ms)	871
Date	27-Jan
Average Time (ms)	899
Date	28-Jan
Average Time (ms)	891
Date	29-Jan
Average Time (ms)	1386
Date	30-Jan
Average Time (ms)	925
Date	31-Jan
Average Time (ms)	885

February 2026	
Date	01-Feb
Average Time (ms)	1118
Date	02-Feb
Average Time (ms)	868
Date	03-Feb
Average Time (ms)	864
Date	04-Feb
Average Time (ms)	880
Date	05-Feb
Average Time (ms)	986
Date	06-Feb
Average Time (ms)	911
Date	07-Feb
Average Time (ms)	837
Date	08-Feb
Average Time (ms)	878
Date	09-Feb
Average Time (ms)	858
Date	10-Feb
Average Time (ms)	862
Date	11-Feb
Average Time (ms)	864
Date	12-Feb
Average Time (ms)	948
Date	13-Feb
Average Time (ms)	877
Date	14-Feb
Average Time (ms)	850
Date	15-Feb
Average Time (ms)	876
Date	16-Feb
Average Time (ms)	854
Date	17-Feb
Average Time (ms)	859
Date	18-Feb
Average Time (ms)	874
Date	19-Feb
Average Time (ms)	937
Date	20-Feb
Average Time (ms)	886
Date	21-Feb
Average Time (ms)	836
Date	22-Feb
Average Time (ms)	869
Date	23-Feb
Average Time (ms)	864
Date	24-Feb
Average Time (ms)	874
Date	25-Feb
Average Time (ms)	891
Date	26-Feb
Average Time (ms)	2138
Date	27-Feb
Average Time (ms)	903
Date	28-Feb
Average Time (ms)	848

March 2026	
Date	01-Mar
Average Time (ms)	1273
Date	02-Mar
Average Time (ms)	872
Date	03-Mar
Average Time (ms)	884
Date	04-Mar
Average Time (ms)	915
Date	05-Mar
Average Time (ms)	1020
Date	06-Mar
Average Time (ms)	897
Date	07-Mar
Average Time (ms)	864
Date	08-Mar
Average Time (ms)	899
Date	09-Mar
Average Time (ms)	887
Date	10-Mar
Average Time (ms)	883
Date	11-Mar
Average Time (ms)	893
Date	12-Mar
Average Time (ms)	1021
Date	13-Mar
Average Time (ms)	910
Date	14-Mar
Average Time (ms)	854
Date	15-Mar
Average Time (ms)	877
Date	16-Mar
Average Time (ms)	876
Date	17-Mar
Average Time (ms)	855
Date	18-Mar
Average Time (ms)	862
Date	19-Mar
Average Time (ms)	945
Date	20-Mar
Average Time (ms)	869
Date	21-Mar
Average Time (ms)	861
Date	22-Mar
Average Time (ms)	911
Date	23-Mar
Average Time (ms)	900
Date	24-Mar
Average Time (ms)	936
Date	25-Mar
Average Time (ms)	905
Date	26-Mar
Average Time (ms)	1220
Date	27-Mar
Average Time (ms)	897
Date	28-Mar
Average Time (ms)	839
Date	29-Mar
Average Time (ms)	1670
Date	30-Mar
Average Time (ms)	886
Date	31-Mar
Average Time (ms)	1003