

## **Fee Information Document**



## Name of the account provider: TSB Bank plc

## Account name: Select Plus Account

Date: 1 June 2023 (Fees are correct at this time)

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in our Personal Banking terms and conditions, our Banking Charges Guide and any account specific terms and conditions where applicable.
- A glossary of the terms used in this document is available free of charge.

Service	Fee			
General account services				
Maintaining the account	Monthly	£8.95		
Includes a <b>package of services</b> consisting of:	Total annual fee	£107.40		
<ul> <li>AA Breakdown Cover UK Roadside Assistance, Accident Assist</li> <li>Mobile Phone Insurance International mobile phone cover for loss, theft, accidental damage, mechanical breakdown and unauthorised calls</li> <li>Arranged overdraft interest free limit of up to £50.00 (subject to application and approval)</li> </ul>				
AVA Policy Conditions     You can view your full current     account benefits, and Terms and     Conditions by visiting     tsb.co.uk/addedvalueaccounts				

Payments (excluding cards)		
Direct debit		fee not charged
Standing order		fee not charged
Sending money within the UK	Faster Payment	fee not charged
	CHAPS	£30
	Sending money within the UK in a	
	foreign currency:	
	Internet Banking	
	Up to £5,000	£10
	Over £5,000	£17.50
	Telephone Banking	£20
	Branch	£20
Sending money outside the UK	Internet Banking	
	In euros to any EEA country	fee not charged
	All other payments up to £5,000	£10
	All other payments over £5,000	£17.50
	Telephone Banking	
	Fee – in euros to any EEA country	fee not charged
	Fee – all other payments	£20
	Correspondent bank fee when you pay all	£6
	the charges (outside the EEA, Switzerland	
	and Monaco)	
	Branch	
	Fee – in euros to any EEA country	fee not charged
	Fee – all other payments	£20
	Correspondent bank fee when you pay all	£6
	the charges (outside the EEA, Switzerland	
	and Monaco)	
Receiving money from outside the UK	SEPA payments	fee not charged
	Payments received in euros	fee not charged
	All other payments up to £100	£2
	All other payments over £100	£7
Please see the Banking	Charges Guide for more information on SEPA payn	nents

Cards and cash		
Cash withdrawal in pounds in the UK		fee not charged
Cash withdrawals in euros in	When we do the currency conversion:	<b>U</b>
EEA countries	Non-pounds transaction fee	2.99% of amount
	(debit card and ATM card)	withdrawn
	Non-pounds cash fee	fee not charged
	(debit card and ATM card)	
	When we don't do the currency conversion:	
	Non-pounds transaction fee	fee not charged
	(debit card and ATM card)	
	Non-pounds cash fee	fee not charged
	(debit card and ATM card)	
Cash withdrawal in all other foreign currencies outside the UK	When we do the currency conversion:	0.00% (
currencies outside the UK	Non-pounds transaction fee (debit card and ATM card)	2.99% of amount withdrawn
	Non-pounds cash fee (debit card)	1.5% of amount
	Non-pounds cash lee (debit card)	withdrawn (min £2 and
		max £4.50)
	Non-pounds cash fee (ATM card)	1.5% of amount
		withdrawn (min £1.50)
	When we don't do the currency conversion:	· · · · · · · · · · · · · · · · · · ·
	Non-pounds transaction fee	fee not charged
	(debit card and ATM card)	ice not charged
	Non-pounds cash fee (debit card)	1.5% of amount
		withdrawn (min £2 and
		, max £4.50)
	Non-pounds cash fee (ATM card)	fee not charged
Debit card payment in pounds		fee not charged
Debit card payments in euros in	When we do the currency conversion:	
EEA countries	Non-pounds transaction fee	2.99% of payment
		amount
	Purchase fee	fee not charged
	When the seller does the currency	
	conversion:	6 . I I
	Non-pounds transaction fee	fee not charged
Dahih agud a sum ant in all ath an	Purchase fee	fee not charged
Debit card payment in all other foreign currencies	When we do the currency conversion:	2 00% of pourport
	Non-pounds transaction fee	2.99% of payment amount
	Purchase fee	£1
	When the seller does the currency	ΣI
	conversion:	
	Non-pounds transaction fee	fee not charged
	Purchase fee	-
	Purchase fee	fee not charged

Overdrafts and related services			
Arranged overdraft	Monthly interest: Below or at interest free limit (up to £50 subject to application and approval)	fee not charged	
	Over interest free limit (up to £50 subject to application and approval)	2.84% (39.90% EAR**) on amount used over interest free limit	
Unarranged overdraft*	Monthly interest:	2.84% (39.90% EAR**) on full amount used	
Refusing a payment due to lack of funds*	Returned Item Fee	fee not charged	
Allowing a payment despite lack of funds	Please see unarranged overdraft fees above		
lack of funds           *The monthly cap on unarranged over	rdraft charges for your Select Plus Account is £30		

\*\*EAR is the equivalent annual rate. This is the actual annual interest rate of an overdraft. Excludes account fees and charges.

Need some extra help to do your banking? This might be due to physical or mental wellbeing or a life event. We're here to support you. Let us know what you need by calling **03459758**, chat to us in the Mobile Banking App, or visit us in branch.

This information is available in large print, braille and audio. Ask in branch or call us on **03459758758** (lines are open from 8am to 8pm, 7 days a week).

If you need to call us from abroad, or prefer not to use our 0345 number, you can also call us on +44 203 284 1575. Calls may be monitored or recorded.

If you have a hearing or speech impairment you can call us using the Relay UK service. Type '18001' before entering our telephone number. A member of the Royal National Institute for Deaf People will join the call to speak with us as you send and receive text messages. Please visit **www.relayuk.bt.com** to read how they manage your data.

Mobile Phone Insurance is administered by Lifestyle Services Group Limited and underwritten by Assurant General Insurance Limited.

AA Breakdown Cover is administered by The Automobile Association Ltd. AA Accident Assist and Onward Travel are underwritten by Acromas Insurance Company Limited.

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