

The plain and simple facts

Representative example

Representative **24.9% APR** (variable). Based on you borrowing **£1,200*** over 12 months and a purchase rate of **24.95% p.a.** (variable).

*Lending is subject to approval. Credit limits, promotional periods and interest rates will vary based on your individual circumstances. To remain eligible for promotional rates you must stay within your credit limit and make your payments on time each month.

It's always good to know exactly where you stand. So we've put together a table to give you a clear summary of all the key credit card features. For more detailed information, take a moment to read the product terms and conditions.

SUMMARY BOX – TSB Platinum Balance Transfer Card				
The information contained in this table summarises key product features and is not intended to replace any terms and conditions.				
APR	Representative 24.9% APR (variable)			
	Rates vary from 24.9% APR (variable) to 30.9% APR (variable), depending on individual circumstances.			
Interest rates		Introductory rate	Monthly rate	Annual Rate (Variable)
	Purchases	0% p.a. for Purchases. This rate is fixed for three months from when we open your account.	1.88%, 2.15% or 2.28%	24.95%, 28.95% or 30.95%
	Cash Withdrawals	Not applicable.	2.28%	30.95%
	Balance Transfers	0% p.a. on balance transfers you make in the first 90 days after we open your account. This rate is fixed for 24, 21 or 18 months from the date when we open your account. Any balances transferred after the first 90 days will be charged at the standard rate (annual rate) which will vary based on individual customer circumstances.	1.88%, 2.15% or 2.28%	24.95%, 28.95% or 30.95%
The Credit Card's interest rate is variable and is based on an assessment of the risk of lending to you. Your interest rate could change at any time as explained in your agreement. We may apply the standard interest rate during any special promotion period to any transaction if any month you do not make at least your minimum payment by the minimum payment date or if you exceed your credit limit at any time.				
Interest-free period (Post Introductory Period)	<ul style="list-style-type: none"> • Maximum 56 days for purchases if you pay the full balance shown on your previous and current statement on time. • There is no interest free period on balance transfers after your introductory rate. • There is no interest free period on cash withdrawals at any time. 			
Interest charging Information	You will not pay interest on new purchases if you pay the full balance shown on your previous and current statement on time. Otherwise, the period over which interest is charged is as follows:			
		From	Until	
	Purchases	date debited to your account	paid in full	
	Cash Withdrawals	date debited to your account	paid in full	
Balance Transfers	date debited to your account	paid in full		
Allocation of payments	If you don't pay your outstanding balance in full we will allocate payments to the part of your outstanding balance with the highest interest rate before balances with lower interest rates. the outstanding balance is the one that is shown on your statement for which a minimum monthly payment has been requested. If the outstanding balance includes multiple balance transfers at the same interest rate, payments will be allocated depending on the date of each balance transfer, starting with the oldest first. See section 6.1 of the terms and conditions for full details.			
Minimum repayment	An amount equal to the total of interest, default charges and 1% of the balance shown in your statement (minimum £5, or the full balance if less than £5). If you only make the minimum payment it will take longer and cost more to clear your balance.			
Credit limit	Minimum credit limit	£500.		
	Maximum credit limit	Subject to status.		
Fees	No annual fee.			
Charges	Cash withdrawals	3% or minimum £3. You can use 50% of your credit limit for ATM cash withdrawals (as long as the withdrawal doesn't put you over your credit limit).		
	Balance Transfers	2.95% of the amount of each balance transfer you make within the first 90 days of opening your account. 5% of the amount of each Balance Transfer you make after 90 days of opening your account.		
Foreign usage	Payment Scheme Exchange Rate	Indicative rates can be found at www.mastercard.com/global/currencyconversion		
	One or more of the following may apply:			
	Non-sterling transaction fee	2.95% of the transaction value (in pounds). This fee applies to all transactions when TSB converts a foreign currency into pounds.		
	Cash Withdrawal fee	3% of the transaction value (in pounds), with a minimum fee of £3. This fee applies to all cash withdrawals made abroad. If you withdraw cash in a foreign currency and TSB converts the foreign currency into pounds, then both the Cash Withdrawal fee and the Non-sterling transaction fee will apply.		
Default charges	We do not apply a default charge when you go over your credit limit or if you do not make at least your minimum payment by the payment date. Remember that missing payments and exceeding your credit limit will affect your credit file and make it more difficult to borrow money in the future			

These details are correct as at 26 March 2024.

What rates will I get?

We treat all our customers on an individual basis, so the APR and special offer you get will depend on the information you supply and our assessment of your individual circumstances. If you apply and are accepted for a card we will confirm which offer you will receive.

Most customers will receive an introductory offer of 0% for the first 24 months on balances transferred in the first 90 days followed by a standard rate of 24.9% APR (variable). Depending on individual circumstances other customers will receive an offer of 0% for the first 21 months followed by a rate of 28.9% APR (variable) or 0% for the first 18 months followed by a rate of 30.9% APR (variable). All accepted customers will get 0% for the first three months on purchases.

How much will a balance transfer fee cost me?

If you make a balance transfer of £1,000 within the first 90 days you will pay a balance transfer fee of 2.95% which will be £29.50. If you make a balance transfer of £1,000 after the first 90 days you will pay a balance transfer fee of 5.00% which will be £50.00.

Repaying your balance

Once your account is open, you can set up a Direct Debit for the full balance, the minimum payment or a fixed amount over the minimum payment by calling **0345 603 1802**. Lines are open 24 hours a day, 7 days a week.

Credit cards are designed to be a flexible form of borrowing. Paying the minimum amount every so often can help you manage your money more effectively, although we would not recommend that you make only the minimum payments for a long period of time once your promotional offers have ended because you'll pay more in interest and take longer to repay. If you pay more in interest and charges than towards the amount you have borrowed for a long period of time, we may be required to take steps to help you, which may include stopping further transactions on your card. Please see section 20.20 of the credit card agreement for more information.

Here's an example which shows you how paying a little bit more every month could save you interest, and help you repay your borrowing more quickly.

For a purchase of £1,200 on your TSB Platinum Balance Transfer Card

Monthly payment	If you pay the minimum payment each month	If you pay £50 each month
How much interest will you be charged in the first year?	£259.29	£240.07
How much interest will you be charged in the second year?	£229.35	£150.48
How long would it take to clear the balance?	20 years 6 months	2 years 10 months

The above example assumes the following:

- The transaction takes place on 1 January and you make no further transactions.
- You always make the payment each month on the 15th.
- Your statement is produced on the 1st of each month.
- You are on the best rate available.
- Your interest rates do not change.

TSB is a responsible lender and we only want you to borrow what you can afford and in a way that is best for you. If you'd like to talk to us about the choices you've made or would like guidance, we will be happy to refer you to a member of staff who will be able to help you. They will also be able to help you if you're experiencing financial difficulties.

Need some extra help to do your banking? This might be due to physical or mental wellbeing or a life event. We're here to support you. Let us know what you need by calling **03459 758 758**, chat to us in the Mobile Banking App, or visit us in branch. This information is available in large print, braille and audio. Ask in branch or call us on **03459 758 758** (lines are open from 8am to 8pm, 7 days a week).

If you have a hearing or speech impairment you can call us using the Relay UK service. Type '18001' before entering our telephone number. A member of the Royal National Institute for Deaf People will join the call to speak with us as you send and receive text messages. Please visit www.relayuk.bt.com to read how they manage your data.

The opening hours of our Telephone Banking adviser services are 8am to 8pm, 7 days a week. Our lost and stolen card and fraud reporting lines are open 24/7. Not all Telephone Banking services are available 24 hours, 7 days a week.

If you need to call us from abroad, or prefer not to use our **0345** number, you can also call us on **+44 20 3284 1581**. Calls may be monitored or recorded.

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We've signed up to The Standards of Lending Practice: www.lendingstandardsboard.org.uk

The representative APR is the Annual Percentage Rate of charge. You can use it to compare the overall cost of credit between different lenders.

