



Dulux offer terms and conditions

Eligibility

1. This promotion is available to Participants who:
 - apply for a TSB personal loan and select 'home improvement' as the loan purpose;
 - are approved for the loan between 18 July 2016 and 18 October 2016 (inclusive) and draw down the loan funds into their account within 30 days of acceptance;
 - have not cancelled the loan within the 14 days cooling off period; and
 - use the loan and Amazing Space Service for private home improvements only.
2. A welcome letter containing a unique booking code to redeem the promotion will be sent to Participants within 28 days of the funds being placed in the Participant's account. This promotion is available once for each loan and so only one booking code will be provided for a joint loan.
3. The promotion entitles the Participant to one free Amazing Space Service for one room.
4. To redeem the Promotion the Participant must register online and book the consultation for the Amazing Space Service in the following way:
 - by registering the unique booking code posted with the Participant's welcome letter within 28 days of the date stated on the welcome letter;
 - at the same time as registering the code the Participant must book a consultation; and
 - the consultation must be booked to take place in a 6 week window starting 5 days from registration of the code, in order to gather information for the consultation.
5. Redemption of the unique booking code beyond the validity period stated above will not be honoured.
6. The use of the unique booking code is subject to availability and no cash or alternative offers are available. Unique booking codes have no cash value, must not be sold, are not transferable and cannot be used for any other purpose.
7. This promotion cannot be used in conjunction with any other offer, promotions or discounts from the Promotional Partner.
8. The free Amazing Space Service consultation must be booked online through our Promotional Partner at <https://www.designer.duluxamazingspace.co.uk/tsb>. The promotion is administered, performed and fulfilled on our behalf by our Promotional Partner.
9. The Promoter and the Promotional Partner reserve the right to withdraw, change or replace these eligibility conditions where necessary to preserve the aims of this promotion.



General

1. By entering into this promotion, customers agree to be bound by the following terms and conditions.
2. This promotion is administered, performed and fulfilled by Imperial Chemical Industries Limited (trading as Dulux Amazing Space), 26th Floor, Portland House, Bressenden Place, London SW1E 5BG (the “Promotional Partner”) on behalf of TSB Bank plc, Henry Duncan House, 120 George Street, Edinburgh, EH2 4LH (the “Promoter”).
3. This promotion is open to residents of the United Kingdom aged 18 and above (or 21 and above if you apply for a TSB loan online and have not held a TSB current account for more than 3 months) (the “Participants”).
4. By entering into this promotion, Participants confirm that they are eligible to claim. Please see above for details of the eligibility criteria. The Promoter may require Participants to provide evidence that they are eligible to claim the promotion.
5. The promotion comprises one free Amazing Space Service for one room only which includes:
 - a 30 minute online consultation;
 - a personalised digital style guide;
 - an interactive shopping list; and
 - a 3D visualisation and floor plan of the room.
6. Use of the ‘Amazing Space Service’ is subject to additional terms and conditions which can be found at: <https://www.designer.duluxamazingspace.co.uk/terms>.
7. The Promoter and Promotional Partner reserve the right to substitute a benefit of equal or higher value in the event the original promotion is not available due to circumstances beyond their reasonable control.
8. No cash equivalent or alternative will be provided for the promotion under these terms and conditions. The promotion is not redeemable for cash.
9. The Promoter and Promotional Partner reserve the right to exclude a Participant from the promotion where any of these terms and conditions have not been complied with by the Participant.
10. The Promoter and Promotional Partner reserve the right to withdraw, change or replace this promotion at any time.
11. To the extent permitted by law, the Promoter and the Promotional Partner exclude:
 - i. all conditions, warranties and other terms which might be implied; and
 - ii. any liability for any direct, indirect or consequential loss or damage incurred by any Participant in connection with this promotion. This shall not exclude or restrict liability for death or personal injury resulting from the negligence of the Promoter, the Promotional Partner or their employees or agents.



12. These terms and conditions are governed by the laws of Scotland where your address is in Scotland or by the laws of Northern Ireland where your address is in Northern Ireland; otherwise they are governed by the laws of England and Wales.
13. Further copies of these terms and conditions are available on request.
14. The promotion is not inclusive of any products or services recommended as part of your Amazing Space Service and interactive shopping list and you are under no obligation to purchase anything. Any items purchased from your shopping list will need to be paid for by you at the time of purchase.
15. Data Protection: the Promoter and the Promotional Partner are committed to protecting the privacy of Participants. Any information collected in connection with this promotion will only be used by the Promoter, the Promotional Partner or their agents for the purposes of administering this promotion and or for the purposes of collecting feedback on the Amazing Space Service.
16. If you have any queries please contact Dulux Amazing Space on 0115 7842 642 Monday to Friday, 9.00am to 9.00pm or help@amazingspacedesign.co.uk.
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