

## **Fee Information Document**



Name of the account provider: TSB Bank plc

**Account name: Cash Account** 

Date: 15 December 2019 (Fees are correct at this time)

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in our Personal Banking terms and conditions, our Banking Charges Guide and any account specific terms and conditions where applicable.
- A glossary of the terms used in this document is available free of charge.

Service	Fee	
General account services		
Maintaining the account		fee not charged
Payments (excluding cards)		
Direct debit		fee not charged
Standing order		fee not charged
Sending money within the UK	Faster Payment	fee not charged
	CHAPS	£30
	Sending money within the UK in a	
	foreign currency:	
	Internet Banking	
	Up to £5,000	£10
	Over £5,000	£17.50
	Telephone Banking	£20
	Branch	£20
Sending money outside the UK	Internet Banking	
	In pounds within the EU, or in euros to any	foo mot oboumed
	EEA country	fee not charged
	All other payments up to £5,000	£10
	All other payments over £5,000	£17.50
	Telephone Banking	
	Fee – in pounds within the EU, or in euros	
	to any EEA country	fee not charged
	Fee – all other payments	£20
	Correspondent bank fee when you pay all	£6
	the charges (outside the EEA, Switzerland	
	and Monaco)	
	Branch	
	Fee – in pounds within the EU, or in euros to	
	any EEA country	fee not charged
	Fee – all other payments	£20
	Correspondent bank fee when you pay all	£6
	the charges (outside the EEA, Switzerland	
	and Monaco)	

Receiving money from outside the UK	SEPA payments	fee not charged		
Receiving money nom outside the OK	Payments received in pounds from within the	fee not charged		
	EU, or in euros	ice not onarged		
	All other payments up to £100	£2		
	All other payments over £100	£7		
Please see the Banking	g Charges Guide for more information on SEPA pa	ayments		
Cards and cash				
Cash withdrawal in pounds in the UK		fee not charged		
Cash withdrawals in euros in	When we do the currency conversion:			
EEA countries	Non-pounds transaction fee	2.99% of amount		
	(debit card and ATM card)	withdrawn		
	Non-pounds cash fee	fee not charged		
	(debit card and ATM card)			
	When we don't do the currency conversion:			
	Non-pounds transaction fee (debit card and ATM card)	fee not charged		
	Non-pounds cash fee	fee not charged		
	(debit card and ATM card)	iee not charged		
Cash withdrawal in all other foreign	When we do the currency conversion:			
currencies outside the UK	Non-pounds transaction fee	2.99% of amount		
	(debit card and ATM card)	withdrawn		
	Non-pounds cash fee (debit card)	1.5% of amount		
		withdrawn (min £2 and		
		max £4.50)		
	Non-pounds cash fee (ATM card)	1.5% of amount		
		withdrawn (min £1.50)		
	When we don't do the currency conversion:			
	Non-pounds transaction fee	fee not charged		
	(debit card and ATM card)			
	Non-pounds cash fee (debit card)	fee not charged		
	Non-pounds cash fee (ATM card)	fee not charged		
Debit card payment in pounds	NA/I	fee not charged		
Debit card payments in euros in EEA countries	When we do the currency conversion:	2.000/ of maximo mt		
EEA Countries	Non-pounds transaction fee	2.99% of payment amount		
	Purchase fee	fee not charged		
	When the seller does the currency	100 Hot onargod		
	conversion:			
	Non-pounds transaction fee	fee not charged		
	Purchase fee	fee not charged		
Debit card payment in all other	When we do the currency conversion:			
foreign currencies	Non-pounds transaction fee	2.99% of payment		
		amount		
	Purchase fee	£1		
	When the seller does the currency			
	conversion:	f		
	Non-pounds transaction fee	fee not charged		
	Purchase fee	fee not charged		

Overdrafts and related services			
Arranged overdraft		service not available	
Unarranged overdraft		service not available	
Refusing a payment due to lack of funds	Returned Item Fee	fee not charged	
Allowing a payment despite lack of funds		fee not charged	
Other services			
Cancelling a cheque	Lost or stolen cheque	fee not charged	
	Any other reason	£10	

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