

# MOT Offer Terms and Conditions



## Eligibility

1. This offer is available to customers who:
  - apply for a TSB personal loan and select 'car' as the loan purpose; and
  - are approved for the loan between 14 September 2015 – 23 October 2015 and draw down the loan funds into their account within 30 days of acceptance;
  - have not cancelled the loan within the 14 days cooling off period.
2. A welcome letter containing your unique booking code will be sent to you within 28 days of the funds being placed in your account. This offer is available once for each loan, so only one booking code will be provided for a joint loan.
3. You are entitled to one free MOT for every full or part year of your loan. The offer is available for the initial MOT test only. The costs of any work advised or any re-test fees are payable by you. The first year's booking code will be valid for one year from the date stated on your letter and subsequent years will run from the previous year's expiry date.
4. The offer is only available for class 4 vehicles such as cars (up to 8 passenger seats), goods vehicles and dual purpose vehicles as determined by DVSA (see <https://www.gov.uk/getting-an-mot/mot-test-fees> for more details).
5. The free MOT is to be booked through our promotional partner Marketing Lounge Partnership (MLP) and taken at participating garages which may change from time to time. The offer is administered on our behalf by Marketing Lounge Partnership (MLP) and we will share information with them to enable them to fulfil this financial promotion.
6. For full terms and conditions of the offer, including how and where you can book your free MOT, see [www.tsbfreemot.co.uk](http://www.tsbfreemot.co.uk).
7. We reserve the right to withdraw, change or replace this offer at any time for new applications.

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1. This promotion is administered by Marketing Lounge Partnership Limited (MLP), The Stables, Home Farm, Mere, Cheshire WA16 0PX on behalf of TSB Bank plc.
2. Use of the MOT centre will be under the terms and conditions of the MOT provider. TSB and MLP do not guarantee the quality and / or availability of the service offered by your chosen benefit provider at their venue and cannot be held responsible for any resulting disagreement(s).
3. Under no circumstances shall TSB or MLP be liable to any person or business entity for any direct, indirect, incidental, consequential or other damages arising from the use of MOT centres under this promotional offer.
4. If your vehicle fails the initial MOT test, you will be given the option of having a retest. The retest will be charged at the service centre's standard charge. You are under no obligation to undertake a retest or further works on your vehicle should this be advised and you are free to use an alternative service provider if you wish.
5. Any additional works, parts or labour required are not included in this promotional offer. If any repairs are identified or are required to pass the MOT test any payment for additional works or a retest will need to be paid for by you at the time.
6. If you have any queries please contact the Reservations Team on 0345 835 7878 Monday to Friday, 9.00am to 5.00pm.

## How to book your free MOTs

1. To make your MOT booking call the Reservations Team on 0345 835 7878 and quote the unique booking code which can be found on your MOT Letter posted to you.
2. The unique booking code entitles the bearer to one class 4 MOT each full or part year of your loan term at any of the participating service centres, which can be found at [www.tsbfreemot.co.uk](http://www.tsbfreemot.co.uk). Participating garages may change from time to time. If there is no MOT centre within 25 miles radius of your property please contact the Reservations Team on 0345 835 7878 and they will try to find a closer garage for you to take advantage of the MOT offer.
3. MOT bookings can only be made between 1 and 30 days in advance and the MOT must be carried out within the valid period stated on the relevant voucher. You must take the MOT Letter showing your unique booking code with you to the garage when you arrive for your MOT.
4. Customers may amend the date and time of their booking by calling the Reservations Team on 0345 835 7878 at least 24 hours in advance of the booking time. If you cancel or do not show up without providing notice for the MOT, your MOT unique booking code will be void and the booking for that year cannot be rearranged under this promotion.
5. Same day bookings, and bookings made directly with the MOT centre, will not be honoured.
6. If your new car is less than 3 years old, you may use the unique booking code to book a free MOT for a different car
7. The use of the unique booking code is subject to availability at the MOT centre and no cash or alternative offers are available. Unique booking codes have no cash value, must not be sold, are not transferable and cannot be used for any other purpose.
8. This promotion cannot be used in conjunction with any other offer, promotions or discounts from the participating MOT centre or MLP.