

Avios Prize Draw Terms and Conditions

1. This prize draw is only open to "Eligible Participants". An Eligible Participant is a member of the Avios UK Travel Reward Programme (ATRP) aged 18 years or over and a resident in the UK (excluding residents of Northern Ireland, Channel Islands and Isle of Man) who hold an TSB Avios American Express card.
2. Employees of Avios Group (AGL) Limited and TSB bank plc are not eligible to enter.
3. The Eligible Participant will receive one entry to the prize draw for each Eligible Transaction made using their TSB Avios American Express credit card between 30 November 2016 and 5 January 2017 "Competition Period".
4. An Eligible Transaction is when one Avios or more is collected as a result of spend being charged to the TSB Avios American Express card. For the avoidance of doubt, this does not include Balance Transfers, even when Avios are awarded. An Eligible Transaction does not include cash withdrawals, interest, fees, or charges, transactions at casinos, betting outlets or bookmakers, payments to offline or online accounts including current, savings, share trading, spread betting, gambling or any other similar account, or fraudulent transactions.
5. Avios are not collected on cash advances, American Express traveller's cheque purchases, foreign exchange purchases, any spending in excess of your credit limit, charges for returned cheques, late payments or referral charges or other charges and these will therefore not be deemed to be an Eligible Transaction.
6. To stay eligible for this promotion you must stay within your credit limit and make your minimum payments on time.
7. There are 100 (One hundred) prizes of 9,000 (nine thousand) Avios, which will be awarded to 100 winners.
8. The prize draw will take place on the week commencing 6 February 2017 and the winners will be notified by Monday 13 February 2017. The 9,000 (nine thousand) Avios will be credited to each winners Avios accounts within 28 days of being notified. One prize per household.
9. Avios are issued and redeemed subject to the Avios UK Travel Reward Programme Terms and Conditions and all bookings made using the Avios are strictly subject to availability which may be very limited or not available on some routes at certain times especially during peak periods.
10. The winners will be selected by Avios using a random number generator.
11. Avios Group Limited (AGL) Ltd will contact the winners via email to advise that they have won and that the Avios will be credited to their account within 28 days. If the member does not have an email address on their account, then AGL may try to contact the member by telephone.
12. AGL is in no way liable for the reproduction or indirect access via third party web sites or home page access or where any reproduction of the information relating to this prize draw misstates or omits any of the information or terms and conditions connected with the prize draw.
13. AGL's decision is final and no correspondence will be entered into. AGL reserves the right, in its sole discretion, to cancel or amend without notice the terms of this promotion in the event of major catastrophe, war, strike, earthquake or any actual or anticipated or alleged breach of any applicable law or regulation or any other circumstance beyond AGL's control.
14. AGL reserves the right, in its sole discretion, to disqualify or terminate any prize won by any individual it finds to be tampering with the entry process or the operation of the prize draw or the operation of the event, or to be acting in violation of these Terms and Conditions or any promotion related to the event. Any attempt by any person to deliberately undermine the legitimate operation of the prize draw may be a violation of criminal and civil law, and, should such an attempt be made, AGL reserves the right to seek damages from any such person to the fullest extent permitted by law.
15. AGL's failure to enforce any term of these Terms and Conditions shall not constitute a waiver of that provision.
16. Except as otherwise expressly set out in these Terms and Conditions, AGL and its affiliates shall not be liable or responsible for any failure to perform, or delay in performance of, any of their respective obligations that are caused by events outside of their reasonable control. AGL's total liability for all claims arising out of or in connection with an entry into the prize draw by an Eligible Participants shall be limited to the value of the prizes won by the Eligible Participant. AGL and its affiliates shall not be liable under or in connection with these Terms and Conditions or otherwise in relation to the prize draw for any special, indirect or consequential losses incurred by an Eligible Participant. Nothing in these Terms and Conditions shall operate to exclude or limit AGL's or its affiliates' liability for death or personal injury resulting from AGL's or its affiliates' negligence, for fraud or fraudulent misrepresentation or for any other liability which may not be excluded or limited by law.
17. If any of these Terms and Conditions is held to be invalid or unenforceable, the remainder of these Terms and Conditions shall remain valid and enforceable.
18. Promotional materials form part of these terms and conditions. These Terms and Conditions will prevail in the event of any conflict between these and the promotional materials.
19. The prizes are as stated and no cash or other alternative will be offered.
20. This prize draw is governed by English law and is subject to the exclusive jurisdiction of the English Courts.
21. The Name and County of winners will be available upon written request to The Promoter.
22. The Promoter is Avios Group (AGL) limited, Astral Towers, Betts Way, London Road, Crawley, West Sussex RH10 9XY. Registered No. 2260073.

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If you have a hearing or speech impairment you can contact us using Text Relay (previously Typetalk) or Textphone on **0345 835 3843** (lines are open 24 hours a day, seven days a week).

Calls may be monitored and recorded. If you need to call us from abroad, or prefer not to use our 0345 number you can also call us on +44 (0)203 284 1575.

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Local banking
for Britain

