

Google Pay™ Terms and Conditions.

What you need to know

To pay in stores, just wake the device and hold it against the contactless payment terminal and you are good to go. You don't even need to open an app. Google Pay™ is that fast, that easy.

You'll need to make sure you have enough battery power as Google Pay™ will not work when your device is switched off. Should this happen you will of course be able to continue making transactions using your debit card.

A secure way to pay

Google Pay™ is the smart and secure way to pay. For added peace of mind we recommend you check both Google Pay™ and statements regularly. We'll assume you've made the payments, so make sure you let us know as soon as you notice anything unusual.

Remember, don't give anyone the ability to unlock your device, as this will allow them to authorise transactions using your card with Google Pay™.

Stopping or restricting your use of Google Pay™

The same rules as set out in the product terms and conditions apply, meaning we can stop or restrict your use of Google Pay™. We will stop or restrict your use of Google Pay™ if we have reasonable grounds to suspect that the security of your Google device has or may have been compromised, or used without your consent, or we otherwise think it appropriate for your protection.

Google device security

If your Google device is lost, stolen or you're worried someone else has access to it then call us straight away on **0345 835 7503**. We'll deactivate Google Pay™ on your device for you. This will stop any unauthorised payments. You'll also find this number on our website. Lines are open 24 hours a day, seven days a week.

If you have enabled remote location access on your device, you can find, lock or erase it using Google Device Manager. Since Google Pay™ doesn't store your card details on your phone, anyone who finds or steals your phone won't be able to access that information. That's true even if it's unlocked.

Your plastic card will still work if we stop or deactivate Google Pay™ on your account. So if your card is also lost or stolen (or you think it might be) please tell us when you talk to us.

Replacing your phone or other device

It is up to you to make sure you delete your card details from your old device. You should do this if you upgrade, change or get rid of your current device. You will then need to re-register your card to your new device.

Data Privacy

If you use Google Pay™ then you are agreeing to let TSB transfer your personal data to Google, and to process your personal data for the purposes of Google Pay™. In addition, Google will process your personal data in accordance with **Google's Privacy Notice and Terms and Conditions**. If you have told us of your marketing preferences then these only apply to TSB.

Continued overleaf

Your card product terms and conditions

These terms and conditions are supplementary to your product terms and conditions. If there is any overlap or conflict between these terms and conditions and your product terms and conditions, please refer to your product terms and conditions.

We will write to you with further information in the next seven days.

If you'd like this in another format such as large print, Braille or audio please ask in branch or call us on **03459 758 758** (lines are open from 8am to 8pm, 7 days a week).

If you have a hearing or speech impairment you can contact us using Text Relay or Textphone on **0345 835 7982** (lines open from 7am to 11pm, 7 days a week).

If you need to call us from abroad, or prefer not to use our **0345** number, you can also call us on **+44 203 284 1575**.

The opening hours of our Telephone Banking advisor services are 8am to 8pm Monday to Sundays to speak to a Partner. Our lost and stolen card and fraud reporting lines are open 24/7. Not all Telephone Banking services are available 24 hours, 7 days a week. Calls may be monitored or recorded.

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